

Survey Date: / /

Time of day: AM, PM, ND

Site: The Alfred, Monash Medical, Frankston Hospital, Box Hill, Cabrini

Location: Medical, Surgical, Emergency, Other

Perceived value of Healthcare Records in Victorian Healthcare Services

1. Who sources information on medical history and allergies when patients are admitted to your institution? (please circle)

Nurse Admin support Physician Other _____ Please specify

2. On a scale of 1 to 10, how easy is it to source this information? (please circle)

Not at all easy 1 2 3 4 5 6 7 8 9 10 Very easy

3. On a scale of 1 to 10, how confident are you that the information you obtain is an accurate and complete record? (please circle)

Not at all confident 1 2 3 4 5 6 7 8 9 10 Very confident

4. What type of information do you routinely source, and how often? (please circle for all of the following)

a. External Pathology Results

Never

Rarely

Sometimes

Always

N/A

b. Discharge summary from another institution

Never

Rarely

Sometimes

Always

N/A

c. GP summary

Never
Rarely
Sometimes
Always
N/A

d. Specialist referrals

Never
Rarely
Sometimes
Always
N/A

5. On a scale of 1 to 10, how familiar are you with the National Personally Controlled Electronic Healthcare Record (PCEHR)?

Not at all familiar 1 2 3 4 5 6 7 8 9 10 Very familiar

6. If your patients had an Individual Healthcare Identifier and were registered for the PCEHR, do you think this would result in any of the following?

a. Increased speed of care?

Not at all increased 1 2 3 4 5 6 7 8 9 10 Very much increased

b. Increased appropriateness of care?

Not at all increased 1 2 3 4 5 6 7 8 9 10 Very much increased

c. Increased patient safety?

Not at all increased 1 2 3 4 5 6 7 8 9 10 Very much increased

d. Reduced adverse drug events?

Not at all reduced 1 2 3 4 5 6 7 8 9 10 Very much reduced

Clinician Satisfaction with Healthcare Records

1. The hospital's current Electronic Healthcare Record provides the same information as a paper record (please circle)

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

2. The hospital's current Electronic Healthcare Record is as easy to access as a paper record (please circle)

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

3. The Electronic Healthcare Record is at least as efficient as a paper record (please circle)

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

4. I am able to provide the same level of care for my patients with an Electronic Healthcare Record (please circle)

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

5. The Electronic Healthcare Record securely stores patient information (please circle)

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

6. The Electronic Healthcare Record is better than the paper record (please circle)

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

7. If you disagree or strongly disagree, please provide comments below

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**Patient reported value of Healthcare Records in
Victorian Healthcare Services**

1. Have you been a patient in this hospital before?

Yes/No

2. How many times have you been to hospital in the past year?

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3. How many times have you been to your GP in the past year?

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4. Have you heard of the Personally Controlled Electronic Health Record (PCEHR)?

Yes/No

5. Have you signed up for the PCEHR?

Yes/No

a. If no, please provide a brief reason below:

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6. Do you think it would be a good idea for all your healthcare workers to have a summary of your medical history and procedures?

Yes/No

7. Do you think it would be a good idea for you to have a readily available electronic summary of your personal health information?

Yes/No

8. On a scale of 1 to 10, how would you rate the current communication between your primary care provider (GP) and your specialist provider (hospital specialist)?

Not at all good 1 2 3 4 5 6 7 8 9 10 Extremely good

a. Any specific comments

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