2020 - 2025 LIBRARY STRATEGY MAP

Focus Monash Goals: Excellent, International, Enterprising, Inclusive
Focus Monash Principles: Discovery, Ambition, Respect, Openness, Service

WHAT WE DELIVER

01 Our users have access to the content and collections they need when they need them

02 Our users have the services and facilities they need when they need them

03 Our users have the skills they need to meet their aspirations

04 The Library enhances the University’s impact, outreach and engagement

OUR OBJECTIVES

Ensure the relevance of our content and collections

Provide users with intuitive self serve access anytime/anywhere

Enhance discoverability and engagement with content and collections

Strengthen professional services and support for research

Enable skills development and effective practices across the research lifecycle

Maximise the impact of Monash research

Facilitate open scholarly communication

Develop students’ work skills

Deliver enriching public programs and outreach

HOW WE WILL PREPARE OURSELVES

Build a contemporary professional workforce

Improve effectiveness of systems and processes

Promote our value to stakeholders

Build and leverage strong partnerships

Focus areas
Our vision is to be a modern, global top 100 library.

We will be regarded as a global leader among academic libraries. Our content, collections, facilities, services and culture will represent best practice and collectively make a significant contribution to the University’s reputation and impact.

We will continually evaluate what we do in relation to the University’s fundamental goals of being excellent, international, enterprising and inclusive. We will be able to benchmark ourselves favourably against exemplars of innovation and excellence elsewhere in the world.

The Monash University Library of 2025, both physical and digital, will be much more accessible, and our services and resources much better integrated into the activities and workflows of students and staff. Internal Library operations will have been automated and streamlined, allowing staffing resources to be redirected to the development and delivery of higher-value services for the University. The Library will provide campus and sector leadership in areas in which it has unique expertise and interest, such as open access and copyright.

While we will work to ensure that our users’ experiences with the Library are productive, useful, efficient and rewarding, we will aspire to delight by exceeding their expectations.

In the next five years, we will build on the efforts of current and past staff who have ensured that the Library is a well-resourced, well-regarded part of the University and academic library sector. To achieve our vision, we will have areas of strategic focus and we will develop programs of work for each area. We will continue to be deeply engaged with the Monash community, working in partnership with academic and professional colleagues to achieve strong outcomes for the University.

Bob Gerrity
University Librarian