In 2015: Total number of students using off-campus housing services = 1068. Total number of survey responses = 230. Percentage of responses = 21%.

- Information on off-campus housing was easily found on the website.
- The information provided by the website was relevant and helpful to my query.
- The information provided by the website was accurate.
- The database was easy to find on the website.
- The database was easy to use.
- I would use the database again and/or recommend it to others.
- I was successful in finding or letting out accommodation using the database.
- The housing advisor was available at a convenient time.
2011 - 2015 MRS off-campus housing advisory service survey

In 2015:
- Total number of students using off-campus housing services = 1068
- Total number of survey responses = 230
- Percentage of responses = 21%

**Overall satisfaction with MRS off-campus housing service**

- The housing advisor responded to my request for assistance in a timely manner
- The housing advisor provided helpful information regarding my query
- The assistance provided by the housing advisor was helpful
- I would use this service again or recommend it to others