General support services

Extensive support is available to all students both within the faculties and the central University services on each campus. You can access these services through, or be referred to them by, our team at Monash Connect:

- Use ask.monash (my.monash.edu.au/askmonash/) to search for answers or ask a question.
- Visit or call Monash Connect (monash.edu/connect/locations) on 1800 MONASH (1800 666 274) within Australia or +61 3 9902 6011 from outside Australia (Monday – Friday, 9am – 5pm AEST).

Monash provides a range of support services, such as disability services, health services (medical and dental, as well as counselling and mental health), accommodation, financial assistance, international student support, student advocacy and support, and study skills programs.

Please remember that your faculty office has staff who can assist you. Additionally, your lecturers and tutors are readily available to provide advice about academic issues or to refer you to an appropriate support service.

For further information, see student life and support services on monash.edu/students/support.

Disability services

All Australia campuses
Phone 9905 5704 or email disabilitysupportservices@monash.edu

Malaysia campus
Phone +603 5514 5880 or email malaysia-studentservices@monash.edu; phone +603 5514 6058 or email amanda.nathaniel@monash.edu

South Africa campus
Phone +27 011 950 4117 or send message via msa.ac.za/student-life/health-wellbeing/disability-support/

Counselling and mental health services

All Australia campuses
Phone 9905 3020 (counselling appointments) or request counselling help online via monash.edu/health/counselling/counselling-help-online

Malaysia campus
Phone +603 5514 6057 or email na.muigee@monash.edu (Ms Na Mui Gee); phone +603 5514 4981 or email soon.saw.imm@monash.edu (Ms Soon Saw Imm); phone +603 5514 6068 or email chung.mei.choo@monash.edu (Ms Carole Chung Mei Choo)

South Africa campus
Phone +27 11 950 4117

Mental health emergencies (all Australia campuses):

Emergency services 000
Campus security – just dial 333 from a Monash phone or call 9905 3333

Phone counselling open 24/7 (free and confidential for Monash students and staff):

Students – 1300 STUDENT (1300 788 336)
Staff – 1300 360 364
From Malaysia (students and staff) – 1800 818 356 (toll free)
From elsewhere outside Australia (students and staff) – +61 2 8295 2292
Medical and dental services

**Caulfield campus**
Phone 9903 1177 (medical appointments)

**Clayton campus**
Phone 9905 3175 (medical appointments) or 9905 1000 (dental appointments)

**Peninsula campus**
Phone 9904 4815 (medical appointments) or book online on monash.edu/health/medical-and-dental/medical-appointments

**Malaysia campus**
Go to monash.edu.my/student-life/living-in-bandar-sunway/health-and-safety

**South Africa campus**
Go to msa.ac.za/student-life/health-wellbeing/

Accommodation

**On-campus accommodation enquiries:**

**Berwick campus**
Phone 9904 7177 or 9905 6266 or email mrs.applications@monash.edu

**Clayton campus**
Phone 9905 6200 or 9905 6266 or email mrs.applications@monash.edu

**Peninsula campus**
Phone 9904 4338 or 9905 6266 or email mrs.applications@monash.edu

**South Africa campus**
Phone +27 11 950 4210 or email residences@monash.edu

**Off-campus accommodation enquiries:**

**Berwick, Caulfield, Clayton, Parkville and Peninsula campuses**
Phone 1800 666 274 within Australia or +61 3 9902 6011 from outside Australia or submit an enquiry through ask.monash (my.monash.edu.au/askmonash/)

**Malaysia campus**
Phone +603 7450 5500 or email residence@sunway.edu.my

Financial assistance

**All Australia campuses**
Contact Monash Connect (monash.edu/connect/locations)

**Malaysia campus**
Go to monash.edu.my/study/scholarships-and-financial-assistance

**South Africa campus**
Phone +27 11 950 4128 or +27 11 950 4221 or email to musa-ssc@adm.monash.edu

International student support

**All Australia campuses**
Go to study.monash/student-life/services-for-students/international-students or contact Monash Connect (monash.edu/connect/locations)

**Malaysia campus**
Phone +603 5514 4409 or email chan.wai.ching@monash.edu

**South Africa campus**
Phone +27 11 950 4337 (Student Services Centre)
**Indigenous student support**

All Australia campuses
Phone +61 3 9902 4972 or email yulendj@monash.edu

**LGBTIQ at Monash**

All Australia campuses
Phone 9905 9499 or email ally@monash.edu

**Student rights (advocacy and support)**

Berwick, Caulfield, Parkville and Peninsula campuses (MONSU Caulfield)
Phone 9903 2596 or email studentrights@monsucaulfield.org.au

Clayton campus (Monash Student Association)
Phone 9905 3118 or 9905 3126 or email msa-studentrights@monash.edu

All Australia campuses (Monash Postgraduate Association)
Phone 9905 3197 or 9903 1880 or email zuzana.quinn@monash.edu or sunshine.kamaloni@monash.edu (Clayton) or janice.boey@monash.edu or robert.rybicki@monash.edu (Caulfield)

Malaysia campus (Monash University Student Association)
Phone +603 5514 6000 ext 61784 or email musa.gensec@monash.edu

South Africa campus (Student Representative Council)
Phone +27 11 950 4154 or +27 11 950 4155 or email mrasrc@monash.edu

**Monash-Oakleigh Legal Service**

Phone 9905 4336

**Study skills programs**

All Australia campuses
Go to monash.edu/students/resources/study-skills or monash.edu/students/resources/study-programs or monash.edu/library/skills

Malaysia campus (learning skills advisers)
Phone +603 5514 4983 or email purusothaman@monash.edu (Mr Purush Karu); phone +603 5514 6181 or email regina.chan@monash.edu (Ms Regina Chan)

South Africa campus (learning skills adviser)
Phone +27 11 950 4455 (Ms Charmaine Botha)

**Career development**

All Australia campuses (Career Connect)
Phone +61 3 9905 4170 or email careerconnect@monash.edu or book online on careergateway.monash.edu.au

Malaysia campus
Phone +603 5514 6038 or email santhanaletchumi@monash.edu

South Africa campus
Phone +27 011 950 4117

**Childcare**

All Australia campuses
Go to monash.edu/childcare

**Chaplaincy services**

All Australia campuses
Go to monash.edu/spirituality/chaplaincy-services