

Monash University MMR Training Program – FAQs

The following document summarises answers to common Frequently Asked Questions (FAQs) about the Monash University MMR Training Program (MUMTP)

The MUMTP Learner and Supervisor Guide details the full terms and conditions of our program which can be requested by emailing pharmacy.microcredentials@monash.edu. A copy of this guide is also made available during the enrolment process. We request that all learners access and read this guide before completing the enrolment process.

If I complete this program, what credentials do I obtain?

By completing the MUMTP, generally registered pharmacists with Ahpra (no conditions) will be eligible to be credentialed as an MMR pharmacist.

This program is not accredited to credential pharmacists for the Aged-Care Onsite Pharmacist (ACOP) role. However, completion of an APC accredited MMR program (including the MUMTP) is a prerequisite of entry into our ACOP training program.

Therefore, you could complete the MUMTP and then our ACOP training program. Alternatively, you could complete the MUMTP and our ACOP training program concurrently. However, you must successfully complete all assessments of the MMR program before a completion certificate for the ACOP program can be issued.

To apply for the Monash University ACOP Training Program, please access the following site - <https://www.monash.edu/pharm/future/courses/postgraduate/aged-care-on-site-pharmacist>

Who is eligible to enrol in this program?

The MUMTP is open to all pharmacists who have general registration with Ahpra (no conditions).

Are intern pharmacists eligible to enrol in this program?

This program is designed for pharmacists who have general registration with Ahpra (no conditions). Components of the MMR program will be offered to Monash University interns that are enrolled in the Intern Foundation Program, an extension program for pharmacy interns. If you would like to know more about our intern programs, please access the following site - <https://www.monash.edu/pharm/future/courses/postgraduate/internship-training-program>

How much does the program cost?

The program costs \$2,000 AUD* for general registered pharmacists to complete the full course and assessment.

For currently credentialed MMR pharmacists, a personalised program of learning and assessment will be tailored to you, taking your recognition of prior learning (RPL) into account. For most currently credentialed MMR pharmacists the estimated cost is \$850 AUD*.

These are both one-off payments with no requirements for annual membership fees.

*Please note that fees are reviewed annually and are subject to change.

How long does the program take?

For new pharmacists seeking to be credentialed the program could be completed within 4-12 months.

For currently credentialed MMR pharmacists seeking to use a recognition of prior learning (RPL) process, completion of the program is dependent on completion of additional assessments which could be completed within 1 month.

How is the program delivered?

The MUMTP is a blended learning program which requires elements of self-directed online learning, online live workshops, online Observed Structured Clinical Examination (OSCE) assessments, and work-integrated learning. Please see our key dates document for workshop dates and assessment dates.

Learners will also work with the MUMTP team and an MMR supervisor to arrange an MMR visit for the final step of our program.

In Step 3 new learners need to conduct an MMR visit under supervision, how is this arranged?

A core component of MUMTP is Work-Integrated Learning (WIL) and workplace-based competency assessments, whereby the learner is assessed on their competency to complete MMR processes by a pharmacist with suitable experience in MMRs (i.e., MMR Supervisor).

The MUMTP team will arrange a suitable MMR supervisor from current teaching staff. Learners will be required to work with their supervisor and the MUMTP team to arrange any MMR visits.

All MMR supervisors must meet the following criteria:

- Generally registered pharmacist with Ahpra (no conditions); AND
- Currently MMR credentialed; OR
- At least 2 years' experience of clinical responsibilities for an aged care service (e.g. outreach pharmacist)

Can I credit this microcredential to an award course?

Learners who have completed the MUMTP micro-credential may be eligible to apply for 6-credit points of credit towards an award course (subject to credit limits). Completion of the MUMTP micro-credential is not a guarantee of admission into an award course. To enrol into a Monash Pharmacy Postgraduate award course, you must apply for and meet all published eligibility criteria. Please note that award courses have maximum credit limits and recency requirements for credit. You should check with the Program Coordinator to ensure you meet these requirements. If you are interested in this opportunity, please contact pharmacy.microcredentials@monash.edu

Am I considered a Monash University student by completing this program?

Learners in the MUMTP are not enrolled students at Monash University and do not have student access to facilities and services, including a Monash ID, Monash IT account, Library or learning resources that are licensed for enrolled students only.

Learners are encouraged to consider joining our MMR & ACOP Pharmacist Network (see details below) which can provide access to online library resources.

What is the Monash University MMR & ACOP Pharmacist Network?

We encourage all learners enrolled in the Monash University MMR training program (MUMTP) to join our MMR & ACOP Pharmacist network. As part of the MMR & ACOP Pharmacist network, you will be provided affiliate access to Monash University.

As an affiliate you will be able to access online library resources to support your role as an MMR pharmacist and your ongoing contribution to Monash University (e.g. online AMH, therapeutic guidelines, MIMS etc).

By joining the MMR & ACOP Pharmacist network, you will be agreeing to the following terms and conditions:

- Active participation in a community of practice Moodle site. This can include but is not limited to:
 - Sharing continuing professional development opportunities with other Pharmacists (MMR or ACOP)
 - Sharing your opinions/recommendations about de-identified cases
 - Sharing suggestions for future improvements (including topics of interest) to include in the MUATP or MUMTP
 - Contributing respectfully to online forum posts (without bullying, harassment, or breaches in confidentiality)
- Being available (once program completed) to supervise future MMR pharmacists including paid opportunities to assess them complete workplace-based assessments related to the MUMTP. In this instance, we will reach out to you for paid supervision opportunities and will connect you with new learners.

By joining the MMR & ACOP Pharmacist network, you are consenting to receive further communication related to courses of study available within the Faculty such as updates to the MUMTP, marketing opportunities relevant to the MUMTP and information about further courses of study offered at the Faculty (including other microcredentials). Monash University affiliate access is only granted for one year. Depending on an individual's contribution to the MMR & ACOP Pharmacist network, consideration will be made to renew affiliate access. The Faculty reserves the right to cancel an individual's affiliate access at any time.

How much work does the MUMTP entail?

For new learners, the MUMTP is sequenced across three steps to ensure a progression of knowledge and skill development. The entire program requires approximately 100 hours of learning/assessment.

For learners using a recognition of prior learning pathway, please see the minimum assessment requirements as specified below.

For further information about the assessments within our program please request a copy of our “MUMTP Learner and Supervisor Guide” by emailing pharmacy.microcredentials@monash.edu

I am a busy pharmacist and would prefer to complete this program in a self-paced manner, can you accommodate this?

Please see the “key dates document” which specifies the key assessment dates for our program. Learners are eligible to apply for special consideration/extensions within 2 working days of the assessment deadlines. We would encourage you to speak to the MUMTP team about any additional requirements you may have in advance.

The table below may help to contextualise the expected workload for new learners to the MUMTP

Activity	Description	Time
Step 1: Self-directed online learning	This is a predominantly self-paced component of the program whereby learners will engage with online learner material and will complete associated written assessments and multiple-choice questions	42 hours
Step 2a: Simulation workshops	Learners are required to attend two 2-hour workshops (please see key dates document)	4 hours
Step 2b: Simulation assessments	Learners are required to complete an Observed Structured Clinical Examination (OSCE), an HMR report in relation to this OSCE and an RMMR report in relation to a simulated case. A variety of OSCE dates will be made available to learners to choose from (see key dates document)	19 hours
Step 3: Work-integrated learning	Our team will work with you and an MMR supervisor to help arrange an MMR visit so that you can be assessed conducting your skills with an actual patient/resident. Every effort will be made to help ensure that we can accommodate preferred dates for this assessment. You will be required to complete assessments associated with this visit including an MMR report.	36 hours



What is the recognition of prior learning pathway and who is eligible for this?

A recognition of prior learning pathway is a formal process to acknowledge a current credentialed MMR pharmacist's prior experience and completion of a previous accrediting/credentialing program. This allows our team to cater a program of study and assessment that recognises prior learning/experience whilst meeting any gaps in the Australian Pharmacy Council (APC) performance outcomes that have not been explicitly assessed previously.

The following learners are eligible to be considered for recognition of prior learning for the MUMTP.

Generally registered pharmacists who:

- Are currently credentialed as an MMR pharmacist – this involves submitting evidence of your current accreditation/credential (e.g. certificates of completion for SHPA MMR accreditation process OR AACP MMR Stage 2 program OR current MRN); AND
- Can submit evidence of recency of MMR related experience (within the last 2 years) – this involves submission of TWO de-identified MMR reports completed within the last 2 years; AND
- Can demonstrate their interprofessional collaboration with a medical practitioner as an MMR pharmacist – this involves submitting a signed letter of endorsement from a medical practitioner confirming the learner's role in completing MMRs

The MUMTP team will assess what APC performance outcomes have been addressed by prior learning on a case-by-case basis. The MUMTP team will notify the applicant about what relevant MUMTP assessments must be completed to address missing APC performance outcomes.

At a minimum, all learners will be required to complete:

- an Observed Structured Clinical Examination (OSCE) for a simulated patient for the purpose of obtaining a Best Possible Medication History (BPMH)
- an MMR report for that simulated OSCE case
- A clinical governance written assessment



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What is the refund policy?

If a learner does not abide by the conditions of the MUMTP, the team reserves the right to cancel the participant's registration at any time and without a full refund of fees.

If the team decides to cancel the MUMTP, learners are entitled to a full refund of fees

Learners can apply in writing to withdraw from a course and obtain a refund:

- A full refund (100%) will be provided if you apply to withdraw at least 28 calendar days prior to the MUMTP commencement date.
- A 50% refund will be provided if you apply to withdraw at least 14 calendar days prior to the MUMTP commencement date.
- No refund will be provided if you apply to withdraw later than 14 calendar days prior to the MUMTP commencement date.
- Note: in the event of late withdrawal, you may credit your registration fee to another date (same course) within two years of your original registration.

Any further questions?

Please feel free to contact us at pharmacy.microcredentials@monash.edu