2018 Monash Residential Services annual exit survey [based on 7pt scale]

2018 survey data: total number of rooms = 2,866 residents. 2,424 surveys returned = 84.5% response rate

How satisfied are you with your Residential Support Team regarding **AVAILABILITY**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **EFFORTS TO GET TO KNOW YOU**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **GAINING YOUR RESPECT**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **HELPING WITH A PROBLEM**
- very dissatisfied
- 2.7
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **ENFORCING POLICIES, RULES & REGULATIONS**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **ORGANISING PROGRAMS & ACTIVITIES**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **ORIGINATING PROGRAMS**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **COMMUNICATING RULES & REGULATIONS**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **RESPECTING ETHNIC DIVERSITY**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **COMMUNICATING WITH OTHERS**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **AVAILABILITY**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **GAINING YOUR RESPECT**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **HELPING WITH A PROBLEM**
- very dissatisfied
- 2.7
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **ENFORCING POLICIES, RULES & REGULATIONS**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **ORGANISING PROGRAMS & ACTIVITIES**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **COMMUNICATING RULES & REGULATIONS**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **RESPECTING ETHNIC DIVERSITY**
- very dissatisfied
- moderately dissatisfied
- slightly dissatisfied
- neutral
- slightly satisfied
- moderately satisfied
- very satisfied

How satisfied are you with your Residential Support Team regarding **COMMUNICATING WITH OTHERS**
- very dissatisfied
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OVERALL, how satisfied are you with the PERFORMANCE of your Residential Support Team

How satisfied are you with events provided by your hall regarding SOCIAL, EDUCATIONAL, CULTURAL programs

How satisfied are you with events provided by your hall regarding SPORTING, RECREATIONAL programs

How satisfied are you with events provided by your hall regarding VARIETY OF PROGRAMS

How satisfied are you with events provided in your hall which ENCOURAGE THE PARTICIPATION OF ALL RESIDENTS

How satisfied are you with ENJOYABLE LIVING ATMOSPHERE

How satisfied are you with A CARING COMMUNITY - HOME AWAY FROM HOME

How satisfied are you with INTERNET CONNECTIVITY IN YOUR ROOM

How satisfied are you with NOISE LEVELS OF YOUR FLOOR / COMMUNITY

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How satisfied are you with AVAILABILITY OF WEB BASED & WRITTEN INFORMATION ABOUT RESIDENCES

How satisfied are you with SECURITY OF POSSESSIONS IN YOUR ROOM

How satisfied are you with HOW SAFE YOU FEEL IN YOUR ROOM

How satisfied are you with HOW SAFE YOU FEEL IN YOUR HALL / HOUSE

How satisfied are you with HOW SAFE YOU FEEL WALKING ON CAMPUS AT NIGHT

How satisfied are you with RESIDENTS AWARE OF FIRE & EMERGENCY PROCEDURES

Comparing the cost to the quality of your on campus living experience how do you rate its OVERALL VALUE

To what degree are you satisfied with your on campus housing experience this year
2018 Monash Residential Services annual exit survey [based on 7pt scale]

To what extent has living on campus enhanced your ability to improve or manage your own mental health?

0 10 20 30 40
% of residents

not at all rarely slightly moderately often mostly extremely

To what degree will you recommend living in on campus housing to new students

0 10 20 30 40
% of residents

not at all rarely slightly moderately often mostly extremely

To what degree did your on campus housing experience fulfil your expectations

0 10 20 30 40
% of residents

not at all rarely slightly moderately often mostly extremely

To what degree has living on campus enhanced your learning experience

0 10 20 30 40
% of residents

not at all rarely slightly moderately often mostly extremely

To what extent do your fellow residents respect people of different races/ethnicities?

0 10 20 30 40 50 60
% of residents

not at all rarely slightly moderately often mostly extremely

To what extent do your fellow residents respect people of differing gender identities?

0 10 20 30 40 50 60
% of residents

not at all rarely slightly moderately often mostly extremely
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To what extent do your fellow residents respect people of different sexual orientation?

To what extent do your fellow residents respect people of differing religious beliefs?

To what extent do your fellow residents respect people of differing political views?

To what degree are residents living with/near you respecting your study time?

To what degree are residents living with/near you respecting your sleep time?

To what degree are residents living with/near you respecting your privacy?

To what degree are residents living with/near you respecting your property?

To what degree are residents living with/near you maintaining cleanliness?

To what degree are residents living with/near you concerned about their academic success?

In your living area [floor, community] to what degree do you trust other residents?
2018 Monash Residential Services annual exit survey [based on 7pt scale]

In your living area [floor, community] to what degree do you respect other residents?

In your living area [floor, community] to what degree do you feel accepted by other residents?

To what extent has living on campus enhanced your ability to meet other people?

To what extent has living on campus enhanced your ability to live cooperatively?

To what extent has living on campus enhanced your ability to resolve conflicts?

To what extent has living on campus enhanced your ability to improve interpersonal relationships?

To what extent has living on campus enhanced your ability to study more effectively?

To what extent has living on campus enhanced your ability to manage your time more effectively?

To what extent has living on campus enhanced your ability to solve your own problems?

To what extent has living on campus enhanced your ability to respect other races/ethnicities?
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To what extent has living on campus enhanced your ability to improve your communication skills?

To what degree have you interacted with residents who are different from you in race/ethnicity, beliefs etc?

To what degree have you benefited from interactions with residents who are different from you in race/ethnicity, beliefs etc?

Are you aware of Monash’s Respect Now Always campaign?

Do you know where to go within Monash if you witness sexual assault and or sexual harassment and want to make a report?

Do you know where to go within Monash if you experience sexual assault and or sexual harassment?

Are you aware of the support and referral services provided by Monash’s Safer Community Unit?

To what degree are you aware of the support services within Monash for victims of sexual assault and harassment?