

How do I know if a link needs updating?

It'll contain "ezproxy.lib.monash.edu". Here's some examples:

- https://ezproxy.lib.monash.edu.au/login?url=http://sk.sagepub.com/books/the-media-and-cultural-production
- https://www-scientificamerican-com.ezproxy.lib.monash.edu.au/article/why-exercise-may-be-the-best-fix-for-depression/

How do I update an EZproxy link?

To convert an EZproxy link to an OpenAthens link, use the Library's Link Generator tool.

If you have a link that isn't an EZproxy link and it won't direct you to the right resource, try to use the OpenAthens Link Generator.

My links to Library Search content don't work, what do I do?

If you have a link to content in Library Search (the Library catalogue) that contains "EZproxy", you won't be able to update them using the Library's Link Generator tool. To update these links, you'll need to replace the start of the current link with https://monash.hosted.exlibrisgroup.com/

See the example below:

Current link starts with: https://monash-hosted-exlibrisgroup-com.ezproxy.lib.monash.edu.au/

Updated link starts with: https://monash.hosted.exlibrisgroup.com/

Who do I contact for help and support?

If your issue remains unresolved after trying the steps in these instructions, please contact us for help.