Australian workplaces of the 21st century are rich in cultural diversity. Whether by virtue of Australia’s own diverse population or the globalised nature of many businesses and industries, every day we engage in interactions with our colleagues, customers and clients from which we have much to learn.

ABOUT THIS COURSE
This professional development course brings together the expertise of successful industry leaders who reflect and share their ways of operating and leading in different fields and of the Monash Intercultural Lab researchers and educators. It is an opportunity to discover the value of cultural diversity within your organisation and see how it can help to realise the full potential of individuals and teams.

With presenters from Monash University’s Faculty of Arts and Business School, as well as outstanding guest speakers from diverse business, professional and cultural backgrounds, this course boasts a unique combination of academic expertise and real-world experience. It will offer participants new ways of thinking, giving them practical tools to develop intercultural competence and realise the latent potential of cultural diversity in their workplaces and beyond.

COURSE OBJECTIVES
By the end of the professional development course, participants will be able to:

- Appraise diverse approaches to relationship-building, negotiation and conflict resolution in a range of business and workplace settings.
- Develop a better understanding of their own mindsets, practices and unconscious biases and how these shape business outcomes.
- Compare diverse modes of thinking and approaching the world and how these can inform business and workplace practices.
- Integrate new ways of thinking and approaching situations informed by cultural diversity.

PRIORITYSE YOUR CQ
Registration includes assessment of your Cultural Intelligence (CQ) through the CQPro® Assessment, the only academically-validated tool to measure your ability to work and relate across global cultures, used by individuals and organisations in over 160 countries around the world. You will receive a personalised feedback report and a development plan, which will be debriefed and workshopped as part of the program.

WHO SHOULD APPLY
This course is designed for management and executive level professionals:

- with the capacity to influence change in their workplace
- who engage with culturally diverse customers, staff or clients
- who are motivated to develop their own intercultural capabilities.

HR professionals with responsibility for people, culture and corporate diversity and inclusion strategies may also be particularly interested to attend.

THE PARTNERSHIP
The course is presented jointly by the Monash Intercultural Lab and the Scanlon Foundation Research Institute. This partnership brings together the Scanlon Foundation’s long-established commitment to, and deep understanding of, the features of social cohesion, and the research-based expertise of Monash University academics in intercultural communication, teamwork and leadership.

PRICING

- Cost: $1200 (including GST)
- 20% Monash Alumni discount

TO REGISTER
Click here for further details and to register.