Information on off-campus housing was easily found on the website

The information provided by the website was relevant and helpful to my query

The information provided by the website was accurate

The database was easy to find on the website

The database was easy use

I would use the database again and/or recommend it to others

I was successful in finding or letting out accommodation using the database

The housing advisor was available at a convenient time
2007 - 2013 MRS off-campus housing advisory service survey - responses on a 5 point scale which have been converted to a 7 pt scale and from 2012 onwards a 7pt scale was used

- The housing advisor responded to my request for assistance in a timely manner
- The housing advisor provided helpful information regarding my query
- The assistance provided by the housing advisor was helpful
- I would use this service again or recommend it to others

Overall satisfaction with MRS off-campus housing service