2021 Monash Residential Services annual exit survey [based on 7pt scale]

How satisfied are you with your Residential Support Team regarding AVAILABILITY
very dissatisfied
moderately dissatisfied
slightly dissatisfied
neutral
slightly satisfied
moderately satisfied
very satisfied

How satisfied are you with your Residential Support Team regarding EFFORTS TO GET TO KNOW YOU
very dissatisfied
moderately dissatisfied
slightly dissatisfied
neutral
slightly satisfied
moderately satisfied
very satisfied

How satisfied are you with your Residential Support Team regarding GAINING YOUR RESPECT
very dissatisfied
moderately dissatisfied
slightly dissatisfied
neutral
slightly satisfied
moderately satisfied
very satisfied

How satisfied are you with your Residential Support Team regarding HELPING WITH A PROBLEM
very dissatisfied
moderately dissatisfied
slightly dissatisfied
neutral
slightly satisfied
moderately satisfied
very satisfied

How satisfied are you with your Residential Support Team regarding ENFORCING POLICIES, RULES & REGULATIONS
very dissatisfied
moderately dissatisfied
slightly dissatisfied
neutral
slightly satisfied
moderately satisfied
very satisfied

How satisfied are you with your Residential Support Team regarding ORGANISING PROGRAMS & ACTIVITIES
very dissatisfied
moderately dissatisfied
slightly dissatisfied
neutral
slightly satisfied
moderately satisfied
very satisfied

How satisfied are you with your Residential Support Team regarding AVAILABILITY
very dissatisfied
moderately dissatisfied
slightly dissatisfied
neutral
slightly satisfied
moderately satisfied
very satisfied

How satisfied are you with your Residential Support Team regarding PROMOTING TOLERANCE OF OTHERS
very dissatisfied
moderately dissatisfied
slightly dissatisfied
neutral
slightly satisfied
moderately satisfied
very satisfied

How satisfied are you with your Residential Support Team regarding RESPECTING ETHNIC DIVERSITY
very dissatisfied
moderately dissatisfied
slightly dissatisfied
neutral
slightly satisfied
moderately satisfied
very satisfied

2021 survey data: total number of rooms = 1,499 residents. 1,141 surveys returned = 76.1% response rate
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OVERALL, how satisfied are you with the PERFORMANCE of your Residential Support Team

How satisfied are you with events provided by your hall regarding SOCIAL, EDUCATIONAL, CULTURAL programs

How satisfied are you with events provided by your hall regarding SPORTING, RECREATIONAL programs

How satisfied are you with events provided by your hall regarding VARIETY OF PROGRAMS

How satisfied are you with events provided by your hall which ENCOURAGE THE PARTICIPATION OF ALL RESIDENTS

How satisfied are you with ENJOYABLE LIVING ATMOSPHERE

How satisfied are you with A CARING COMMUNITY - HOME AWAY FROM HOME

How satisfied are you with INTERNET CONNECTIVITY IN YOUR ROOM

How satisfied are you with NOISE LEVELS OF YOUR FLOOR / COMMUNITY

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- **How satisfied are you with THE CLEANLINESS OF YOUR FLOOR / COMMUNITY?**
- **How satisfied are you with THE ATTITUDE OF THE CLEANING STAFF?**
- **How satisfied are you with WELL MAINTAINED BUILDINGS AND ROOMS?**
- **How satisfied are you with USER FRIENDLY MAINTENANCE REQUESTS & PROCEDURES?**
- **How satisfied are you with THE TIMELINESS OF REPAIRS?**
- **How satisfied are you with LAUNDRY ROOM FACILITIES?**
- **How satisfied are you with WELL MAINTAINED GARDENS & GROUNDS AROUND YOUR RESIDENCES?**
- **How satisfied are you with THE CLEANLINESS OF BATHROOM FACILITIES?**
- **How satisfied are you with MRS INFORMATION DESK SERVICES?**
- **How satisfied are you with CLEARLY UNDERSTOOD APPLICATION FORMS & PROCEDURES?**

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2021 survey data: total number of rooms = 1,499 residents. 1,141 surveys returned = 76.1% response rate

How satisfied are you with AVAILABILITY OF WEB BASED & WRITTEN INFORMATION ABOUT RESIDENCES

How satisfied are you with SECURITY OF POSSESSIONS IN YOUR ROOM

How satisfied are you with HOW SAFE YOU FEEL IN YOUR ROOM

How satisfied are you with HOW SAFE YOU FEEL IN YOUR HALL / HOUSE

How satisfied are you with HOW SAFE YOU FEEL WALKING ON CAMPUS AT NIGHT

How satisfied are you with RESIDENTS AWARE OF FIRE & EMERGENCY PROCEDURES

Comparing the cost to the quality of your on campus living experience, how do you rate its OVERALL VALUE?

To what degree are you satisfied with your on campus housing experience this year
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To what degree will you recommend living in on campus housing to new students

To what degree did your on campus housing experience fulfil your expectations

To what degree has living on campus enhanced your learning experience

To what extent has living on campus enhanced your ability to improve or manage your own mental health?

To what extent do your fellow residents respect people of different races/ethnicities?

To what extent do your fellow residents respect people of differing gender identities?
2021 Monash Residential Services annual exit survey [based on 7pt scale]

2021 survey data: total number of rooms = 1,499 residents. 1,141 surveys returned = 76.1% response rate

To what extent do your fellow residents respect people of different sexual orientation?
- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

To what extent do your fellow residents respect people of differing religious beliefs?
- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

To what extent do your fellow residents respect people of differing political views?
- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

To what degree are residents living with/near you respecting your study time?
- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

To what degree are residents living with/near you respecting your sleep time?
- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

To what degree are residents living with/near you respecting your privacy?
- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

To what degree are residents living with/near you respecting your property?
- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

To what degree are residents living with/near you maintaining cleanliness?
- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

To what degree are residents living with/near you concerned about their academic success?
- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

In your living area [floor, community] to what degree do you trust other residents?
- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely
2021 Monash Residential Services annual exit survey [based on 7pt scale]

In your living area [floor, community] to what degree do you respect other residents?

- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

% of residents

0 10 20 30 40 50

In your living area [floor, community] to what degree do you feel accepted by other residents?

- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

% of residents

0 10 20 30 40

To what extent has living on campus enhanced your ability to meet other people?

- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

% of residents

0 10 20 30 40

To what extent has living on campus enhanced your ability to live cooperatively?

- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

% of residents

0 10 20 30 40

To what extent has living on campus enhanced your ability to resolve conflicts?

- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

% of residents

0 10 20 30 40

To what extent has living on campus enhanced your ability to improve interpersonal relationships?

- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

% of residents

0 10 20 30 40

To what extent has living on campus enhanced your ability to study more effectively?

- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

% of residents

0 10 20 30 40 50

To what extent has living on campus enhanced your ability to manage your time more effectively?

- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

% of residents

0 10 20 30 40 50

To what extent has living on campus enhanced your ability to solve your own problems?

- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

% of residents

0 10 20 30 40 50

To what extent has living on campus enhanced your ability to respect other races/ethnicities?

- not at all
- rarely
- slightly
- moderately
- often
- mostly
- extremely

% of residents

0 10 20 30 40 50 60

Survey data: total number of rooms = 1,499 residents. 1,141 surveys returned = 76.1% response rate.
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To what extent has living on campus enhanced your ability to improve your communication skills?

To what degree have you interacted with residents who are different from you in race/ethnicity, beliefs etc?

To what degree have you benefited from interactions with residents who are different from you in race/ethnicity, beliefs etc?

Are you aware of Monash’s Respectful Community Unit programs and initiatives?

Do you know where to go within Monash if you witness sexual assault and or sexual harassment and want to make a report?

Do you know where to go within Monash if you experience sexual assault and or sexual harassment?

Are you aware of the support and referral services provided by Monash’s Safer Community Unit?

To what degree are you aware of the support services within Monash for victims of sexual assault and harassment?