

## **MONASH LAW CLINICS GUIDELINES AND ELIGIBILITY CRITERIA**

Any member of the community may contact Monash Law Clinics at Melbourne or Clayton for initial advice however clients are advised up-front when booking an appointment:

- That Monash Law Clinics may not be able to be of further assistance depending on the legal matter or client conflict check; and
- If assistance is not available, referral information will be provided where possible.

For general law, advice will generally be provided in the following categories:

- Criminal charges
- Consent orders
- Social welfare/ Housing
- Traffic matters
- Infringements
- Motor vehicle accidents
- Divorce
- Intervention orders/ family violence/ personal safety
- Victims of Crime Assistance Tribunal applications
- Tenancy
- Disputes with Centrelink
- Debt

**For Family Law matters, advice will generally be provided in the following categories/ guidelines:**

- Divorce and Nullity  
Children's issues and Parenting Orders including but not limited to the following:
- Contested parenting matters
- Contravention applications
- Location orders
- Enforcement orders
- Change of name
- Child's passport and travel applications
- Parental responsibility when a child's primary carer has died or applications by a non-biological parent/ person generally
- Property

**At the discretion of the supervisors the following:**

- Property disputes combined with parenting issues
- Assets no more than \$500,000
- Superannuation splits
- A pool of equity less than \$100,000
- A negative asset pool
- Maintenance
- Spousal maintenance
- Adult child maintenance

**Complaints procedures**

The Clinic operates within an environment of open communication and encourages the reporting of any complaints. If a client wishes to make a complaint this needs to be in writing and addressed to the Director, Monash Law Clinics at 60 Beddoe Avenue Clayton 3168 or by email at **Email:** [Law-clinics@monash.edu](mailto:Law-clinics@monash.edu)

Alternatively, a complaint may be lodged with the Legal Services Board  
**Email:** [admin@lsbc.vic.gov.au](mailto:admin@lsbc.vic.gov.au) or **Tel: 1300 796 344.** *Choose an item.*