THE LIBRARY WILL SUPPORT YOU

LIBRARY PROFESSIONAL SERVICES AND SUPPORT FOR GRADUATE RESEARCH STUDENTS

30th April 2020

The Library continues to adapt our services to support the changing needs of our Monash community, particularly during this time. We have moved our services online for you to access from wherever you’re working.

EXPERT ADVICE

Whether you’re starting your research or are close to completion, the Library, and in particular your dedicated Faculty Library team members, are here to support you across the research lifecycle.

The Library can help you with all aspects of your work, including:
• Concept and planning
• Exploring and organising
• Collection and analysis
• Outputs and publications
• Impact and engagement

Librarians and Learning Skills Advisers are available to provide advice and for individual consultations. Contact the relevant Faculty Library team member to ask a question or arrange a Zoom appointment.

Faculty specific Writing groups are also continuing as scheduled via Zoom and Research and Learning Online has writing resources you can access anytime.

Specialist advice and online consultations on research data management and related topics are available from researchdata@monash.edu

Data Fluency workshops are available online, and the Community of Practice offers online drop-ins and a Slack Channel to get advice and share experiences.

STUDY SPACES

With the exception of the Matheson Library at Clayton and the Peninsula Campus library, Monash has closed libraries from Thursday, 26 March.

The Matheson and Peninsula libraries will remain open (9am - 5pm, Monday - Friday) as study spaces for staff and students only, who will need to present their Monash ID.

Capacity restrictions are in place to enforce social distancing, including the closure of discussion rooms and a maximum of two people per study group.

CHANGES TO LOANS AND FINES

All items borrowed are due back at the end of semester one (16 July 2020), and will not be recalled from you. The Library has made other changes now effective:
• Library fines for overdue items will be waived during this period (starting from 31 January 2020)
• You will not receive reminders and email notifications for overdue and lost items
• Hold requests via Search are suspended
• All items requested and ‘on hold’ before the suspension have been sent directly to your preferred address.

LIBRARY COLLECTIONS

PRINT

Most collections at the Matheson and Peninsula Libraries are open and available for use (with the exception of Special Collections and exhibitions). Collection items held at these branches can be borrowed via the self-check machines.

NEW ‘CLICK AND SEND’

If you need a specific item that is only available in print, you can request it to be sent directly to your postal address through the new ‘Click and Send’ service.

This service is limited to academic staff and graduate research students who will automatically see an option for ‘personal delivery’ of print resources when they search the Library catalogue (Search).

To make the request:
1. Sign in to Search.
2. Find the item you’re looking for
3. Choose Get it
4. Click the request link for Personal delivery
5. Fill in the form
6. Click Request.

The item will then be collected and sent to you. Make sure your address details are up-to-date to avoid delays.

Due to limited access to closed libraries and our off-site store, posted items could take several days to reach you.

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BEST EFFORT DOCUMENT DELIVERY

Our Document Delivery service connects you with published sources from around the world to facilitate research. At the moment, with interlibrary networks and most libraries across the world no longer lending physical items, we are sourcing the best available options to get the resources you need. You can continue making Document Delivery requests and we will contact you if we are unable to provide the item you have requested.

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