

- ### MONUMENTS
- 1 Duomo di Santo Stefano (Cathedral of St Stephen)
 - 2 Santa Maria delle Carceri (Basilica of St Mary of the Prisons)
 - 3 Basilica di S. Vincenzo e Caterina Dè Ricci (Basilica of St Vincent and St Caterina de' Ricci)
 - 4 Sant'Agostino (St Augustine Church)
 - 5 San Domenico (St Dominic Church)
 - 6 San Francesco (St Francis Church)
 - 7 San Fabiano (St Fabiano Church)
 - 8 Piazza San Marco (St Mark's Square)
 - 9 Castello dell'Imperatore (Emperor's Castle)
 - 10 Palazzo Comunale (Town Hall)
 - 11 Palazzo Pretorio (Praetorian Palace)
 - 12 Palazzo Datini (Datini Palace)
 - 13 Galleria di Palazzo degli Alberti (Alberti Gallery Museum)
 - 14 Museo dell'Opera del Duomo (Cathedral Museum)
 - 15 Convitto Nazionale Cicognini (Cicognini National Boarding School)
 - 16 Conservatorio S. Niccolò (Conservatory of St Niccolò)
 - 17 Museo di Pittura Murale (Museum of Mural Painting)
 - 18 Centro per L'Arte Contemporanea "Luigi Pecci" (Luigi Pecci Contemporary Art Centre)
 - 19 Museo del Tessuto (Textile Museum)
 - 20 Teatro Politeama (Politeama Theatre)
 - 21 Teatro Metastasio (Metastasio Theatre)
 - 22 Chiesa dello Spirito Santo (S. Spirito Church)

- ### ACCOMODATION
- 23 Art Hotel Milano Via Tiziano 15
 - 24 Accademia Residence Via dell'Accademia 45
 - 25 Hotel San Marco Piazza San Marco 48
 - 26 Hotel Giardino Via Gaetano Magnolfi 2
 - 27 Hotel Flora Via Benedetto Cairoli 31
 - 28 Torre degli Ammannati Via Pugliesi 9
 - 29 Accasa & Accanto al Centro Viale Piave 37
 - 30 B&B Buonanotte Barbarossa Piazza delle Carceri 1
 - 31 B&B Rooms Buonanotte Barbarossa Via Cairoli 37
 - 32 B&B Il Bacchino Piazza San Iacopo 6
 - 33 B&B MA.GI.CO. Largo Carducci 18 (Piazza Duomo)
 - 34 Il Magnolfi Nuovo Via Piero Gobetti 79
 - 35 Calamai Riverside Viale Galilei 31
 - 36 Residence Manassei Via Dei Manassei 3/5
 - 37 Residence Ferrucci Via Francesco Ferrucci 95/d
 - 38 Hotel Giugni Piazza degli Innocenti 3
 - 39 Hotel Giglio Piazza San Marco 14
 - 40 B&B Borgo al Cornio Via Convevevole da Prato 30



— Twelfth century walls
 — Thirteenth century walls
 Bike path
 Car park
 Post office
 Train station
 Bus
 Private Coach Pickup Point

Monash University Emergency Assembly Point
 Public Library Biblioteca Lazzzerini www.bibliotecalazzzerini.prato.it

Contact details
Monash University Prato Centre
Palazzo Vai

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Office hours Monday to Friday

9am - 5.30 pm

General enquiries

Ph. +39 0574 43691

Fax +39 0574 436923

info@monash.it
www.monash.it
USEFUL INFORMATION (*informazioni utili*)

41 Prato Tourist Information Centre

Piazza Buonamici 7 Prato - Ph. +39 0574 24112

www.pratoturismo.it
Tuscany Angloinfo

Everything you need to know about life in Tuscany - local information

 in English that you can trust www.tuscany.angloinfo.com
Taxis (*taxi*)

Radio taxi Prato Ph. 0574 5656 [Official taxi ranks](#)
42 Piazza Duomo (beside Salmoiraghi opticians)

43 Piazza Stazione F. S. (Prato central train station)

Do not flag taxis down in the street; you must go to a taxi stand where they will be waiting in line. If you phone for a taxi, they often charge for the time it takes to reach you.

Buses (*autobus*)

CAP Bus Company provides a local and intercity bus service in the province of Prato. There are no ticket machines at bus stops. Some bus services sell tickets on board the bus but the general rule is to purchase tickets beforehand from an *edicola* (newsagent) or a *tabacchi* (tobacconist). Once on the bus, validate the ticket in the validating machine; this is usually at the back of the bus. For bus routes and times: www.capautolinee.it/orari.html

Giorni festivi (Sunday), *Giorni feriali* (weekdays and Saturday), *Giorni prefestivi* (day before a public holiday)

Train stations (*stazioni ferroviarie*)

Prato has two train stations near to the city centre:

44 Prato Centrale the main station, a 15 minute walk.

45 Prato Porta al Serraglio is 5 minutes away. This station has no ticket office, only self-service ticket machines.

Validating train tickets

If you have a regional train ticket (or any ticket without a specific date, time, and seat assignment), just before you board your train, find the green and white box and insert the end of your ticket. This prints the time and date and makes it valid for the journey. Before buying a ticket to travel by train in Italy, consult the www.trenitalia.com/ official website. Change the language setting to English. Class options: *Prima Classe* (first class), *Seconda Classe* (second class).

Caution - Theft on trains

Though not a major issue, theft of luggage on trains does occur. Smaller carry-on bags can be stored overhead but the racks for larger items of luggage are usually near the entrances in each carriage. If travelling on slower regional trains with many stops, each time the train pulls into a station, glance over to your suitcases or go and stand near them.

Tip: Bring a bike lock and attach the cases to the rack.
Car / minibus hire with driver
(noleggio auto e minibus con conducente)

Nereo De Lazzari Prato
 Ph. +39 335 6754917 nereodelazzari@gmail.com

Airport / train station transfers with prices comparable to taxis. Half or whole day trips to tourist destinations can be arranged. Speaks English.

Travel Agency (*agenzia di viaggio*)

46 Malaparte Viaggi Via Tacca 7 Prato - Ph. 0574 433100
www.malaparteviaggi.com

Specializing in trains, flights, ferries, accommodation and car hire.

Banks (*banche*)
& Cashpoints / ATM (*bancomat*)

47 Banca Popolare di Vicenza - Via degli Alberti 2 Prato

48 Unicredit Roma - Piazza S. Antonino 1 Prato
 (angolo Piazza S. Francesco)

49 Banca Intesa - Piazza S. Francesco 1 Prato (via Ricasoli)

50 Monte dei Paschi di Siena (MPS) - Piazza Mercatale 86 Prato

Tip: Always use your hand as a shield while entering your PIN to keep it secret.
Café (*bar*)

The only time a *cappuccino* is drunk during a meal is at breakfast; ask for it at lunchtime and you will be frowned upon. Many Italians pay for things on a day-to-day basis with cash; if you try to pay a small amount with a credit card, do not be surprised if they refuse. In some bars, you have to pay for your order first and then take the *scontrino* (receipt) to the counter, whereas at others, they serve you and let you pay afterwards. Better to observe what the other customers are doing and do likewise. If they offer to let you sit down, it may be wise to decline; in some bars it can be very expensive to sit down, especially in cafes and bars in major cities.

Restaurants (*ristoranti*)

An empty restaurant does not always mean the food is bad and not popular with the locals; it could mean you are early. Most restaurants have specific opening times so you will have to learn to eat when Italians eat – lunchtime is usually 12.30 pm and will be over by 2.30 pm. Dinner instead, they start eating from 8pm onwards, and that is still early. If you are feeling peckish around 6pm, order an aperitivo at the bar; usually served with nibbles. Generally, waiters will bring your food and then leave you alone; you will need to attract their attention if you wish to order something else. It's not rudeness; they are just leaving you in peace to enjoy your meal. This even applies for getting the bill; so when you are ready to leave, ask for *Il conto, per favore* (the bill, please). Do not ask for a "Doggy Bag"; it is not custom to take leftovers away. Tap water is never served; restaurants bring bottled water (*acqua*), which you pay for. *Frizzante* (fizzy / with gas), *naturale* or *liscia* (still water).

Tipping (*mancia*)

In Italy, you do not need to leave a tip; Italians will only tip for exceptional service. You will find that many restaurants add *servizio* (service charge) or *coperto* (cover charge) to your restaurant bill, sometimes both, and this constitutes a tip.

Shopping (*shopping*)

When entering a shop, it is custom to say *Buongiorno* (good morning) or *Buonasera* (good evening) and *Grazie, arrivederci* (Thank you, goodbye) when leaving; even if you have not bought anything. In most cases, especially clothing and shoe shops, you will have an assistant with you at all times; sometimes you will not be allowed to even touch, unless you are trying something on. Shops generally close during the lunch break, 12:30-4pm; Some shops have a day in the week when they are *chiuso* (closed), *giorno di riposo* or *riposo settimanale*. Days of the week (giorni della settimana).

Monday - *Lunedì* / Tuesday - *Martedì* / Wednesday - *Mercoledì* / Thursday - *Giovedì* / Friday - *Venerdì* / Saturday - *Sabato* / Sunday - *Domenica*.

Exchanging goods is very difficult and they do not refund simply because you have changed your mind.


Some coffee bars have a sign with a white "T" outside, this technically stands for *tabacchi* (tobacconist) but they may also sell bus tickets, stamps, mobile phone top-up cards and other useful items. When making purchases, whether it be in a shop, bar or restaurant, always ask for a receipt. All the designer bags and other accessories offered by street vendors, are fake. In Italy, it is an offence to buy a counterfeit item.

Supermarkets, markets and shopping centre
(supermercati, mercato e centro commerciale)
51 Market - Viale Galilei. Monday morning **open-air market** selling fresh fruit, vegetables, clothes, shoes, household items, flowers, etc. **Warning: Beware of pickpockets.**
52 Coop Supermarket - Viale Vittorio Veneto 2 Prato
 (angolo Piazza San Marco)
 Open: Mon - Sat 8am - 8pm

53 PAM Supermarket - Via Francesco Ferrucci 132 Prato
 Open: Mon - Sat 7.30am - 8.30pm Sun 9am - 7pm

PAM Supermarket - Via Targetti 20 Prato
 Open: Mon - Sat 7.30am - 8.30pm Sun 9am-7pm

Shopping Centre - Centro Commerciale I Gigli
 Via San Quirico, Campi Bisenzio (FI)


Bus: Linea SF - In Viale Vittorio Veneto, direction *I Gigli*
 Journey time 25 mins. Buy extraurbana bus tickets.
 There is an Apple store in the shopping centre.

Supermarkets in Italy now charge for each shopping bag you take at the checkout. Always use the plastic gloves and bags provided when buying fresh fruit and vegetable. In open-air markets or smaller shops, the stall holder or shopkeeper will select the fruit and vegetables for you; do not touch.

Gift ideas (*idee regalo*)

54 aTipico – Shop della Strada dei Vini di Carmignano e dei sapori tipici pratesi (Flavours of Tuscany)
 Via Bettino Ricasoli 13 Prato www.stradavinicarmignano.it
 Offers a range of local food and wine products, made using traditional methods, from Prato and the surrounding areas.

19 Textile Museum - Gift ideas
 Via Puccetti 3 Prato - Ph +39 0574 611503
shop@museodeltessuto.it

The Textile Museum has a well-stocked shop with many gift ideas to suit all budgets.

55 Antonio Mattei Prato's famous biscuit factory
 Via Ricasoli 20 Prato - Ph. 0574 25756 info@antoniomattei.it
www.biscottimatteideseo.it/
 Opening times: Tues-Fri 8am - 7.30pm / Sat 8am - 1pm & 3.30pm - 7.30pm / Sun 8am - 1pm

Pharmacy / Chemist 24-hour (*farmacia*)

56 Piazza Mercatale 147/a Prato - Ph. 0574 30327

57 Via Cavour 91 Prato - Ph. 0574 27986

Post Office (*ufficio postale*)

58 Via Arcivescovo Martini 8 Prato (close to Piazza San Marco)
 Opening times: Monday to Friday 8.15am - 7pm
 Saturday 8.15am - 12.15pm

Bicycles (*biciclette*)

59 Coppini Sport (bicycle hire)
 Via Franchi 12 Prato - Ph. 0574 605152
 Opening hours: Mon - Fri 9am - 1pm / 4pm - 8pm
 Sat 9am - 1pm

60 Obrii Bike Hire
 Viale Galileo Galilei 4 Prato - Ph. 331 7805344
 Opening times: 10am - midnight / Monday morning closed

Adapters / Electrical supplies
(adattatori e supporti elettrici)

The closest place to buy international power adapters (*adattatore presa elettrico*). The voltage in Italy is 220 - 240V.

61 Ferramenta Giacomelli
 Piazza Mercatale 67 Prato - Ph. 0574 24351
 Opening hours: Mon - Fri 9am - 1pm / 4pm - 8pm
 Sat 9am - 1pm

Unieuro Via Targetti 14 Prato - Ph. 0574 691842
 Open: Mon - Sat 9 am - 1pm / 3.30pm - 8pm
 Sun 10am -1pm / 3pm - 8pm

Stationery (*cartoleria*)

62 Buffetti Punto Contabile Via Gaetano Magnolfi 39 Prato

Public Toilets (*bagni pubblici*)

Airports and railway stations have public toilets; other public places may have toilets with an attendant, they generally expect to be tipped. Toilets in bars and cafes are for customers only; order an espresso and only afterward ask to use the toilet.

Tip: Public Toilets – keep a pack of tissues in your bag; toilet paper is often a rarity.
Queuing

Queues at post offices, banks, bars, bakeries, etc. are never straight lines. A popular alternative in Italy is the take-a-number system: look for the box dispensing numbers and take one. If this is missing, keep a mental list of who has arrived before you; even better, take the courage to shout "*chi è l'ultimo?*" which means, "who's last [in the queue]?"

Dress Code (*dress code*)

When entering a church or place of worship, cover your knees, shoulders and wear shoes. Churches are often thought of as tourist attractions, but they are sacred religious places where proper dress codes must be observed. No shorts or flip-flops.

Emergency Telephone Numbers
(numeri d'emergenza)

Emergency services: the numbers to call for Fire, Police and Ambulance

| | |
|---|---------------|
| Carabinieri | 112 |
| Police (<i>polizia</i>) | 113 |
| Fire brigade (<i>Vigili del fuoco</i>) | 115 |
| Car Breakdown Assistance (<i>Soccorso Stradale</i>) | 803116 |
| Ambulance / Medical Emergencies (<i>Emergenza sanitaria</i>) | 118 |

The Pan - European emergency number 112 can be dialled to reach emergency services - medical, fire and police from anywhere in Europe. This number can be called from any telephone (landline, pay phone or mobile cellular phone). **Calls are free.**

EMERGENCY CARE/HOSPITALS

For medical emergencies, dial 118 to call an ambulance or go to the nearest 24-hour emergency department - Pronto Soccorso (Accident & Emergency (A&E), Emergency Room (ER) or Casualty)


Prato hospital - Ospedale Santo Stefano
 Via Suor Niccolina Infermiera 20 Prato - Ph. 0574 801111

63 GUARDIA MEDICA
 Centro Socio Sanitario "*Roberto Giovannini*" - padiglione E
 Via Cavour 118/120 Prato - Ph: 0574 38038

For non-emergency care in Prato (especially during the weekend, public holidays and weekday nights), contact the Guardia Medica (Emergency Medical Service).

PERSONAL SAFETY AND SECURITY

Prato is not completely crime-free; pickpockets seem to be active. Please be cautious, in particular in dark isolated places, but also (and perhaps even more so) in highly crowded areas like buses or trains or similar. Do not hang handbags over the backs of chairs in restaurants or place mobile phones, tablets or laptops on counter-tops or tables in bars, restaurants and shops. Take extra care with money, travel documents and other important items, as loss or theft of said objects can prove very inconvenient and costly. When at the Monash Prato Centre, please keep your personal belongings with you at all times.

WHAT TO DO IN THE EVENT OF THEFT

If you are robbed within Prato, report it to the Carabinieri

64 Carabinieri Comando Provinciale di Prato
 Via P. Picasso 30 (Mezzana area, near Museo Pecci) Prato
 Ph. Switchboard - 0574 7051

If instead the theft occurred outside of Prato, i.e. on the train, report it to the Questura di Prato

65 Questura di Prato
 Via Migliore di Cino 10 Prato - Ph. Switchboard - 0574 5555

To get to the Questura di Prato or to the Carabinieri, take a taxi or bus:   Direction Repubblica