2009 MRS exit survey results

- Clearly understood application forms & process
  - 65.9%

- Helpful and informed MRS staff
  - 64%

- Availability of web-based & written information
  - 60%

- Enjoyable orientation program - a safe & comfortable environment
  - 62%

- Well maintained buildings & rooms
  - 65%

- User friendly maintenance requests & procedures
  - 63%

- Adequate communal facilities
  - 61%

- Residents awareness of fire & emergency procedures
  - 62%

- General feeling of safety in hall
  - 60%

- Appropriate number of organised social, cultural & sporting events
  - 61%

Total number of residents = 1,846.
Percentage of responses = 1,217.

MRS

% of residents
2009 MRS exit survey results

- Functions that encouraged participation of all residents
- Enjoyable living atmosphere
- Creating a caring community
- Provision of MRS workshops
- General academic environment
- RST approachable with help in personal matters
- RST care about my well being
- RST deal with my problems appropriately & confidentially
- RST provide guidance & support
- Appropriate noise regulations and enforcement of curfews

Total number of residents responding to survey = 1,846. Total number of responses = 65.9%
2009 MRS exit survey results

Total number of residents = 1,846. Total number of residents responding to survey = 1,217. Percentage of responses = 65.9%

Overall satisfaction results

- Very satisfied: Green
- Satisfied: Blue
- Somewhat satisfied: Light green
- Dissatisfied: Pink
- Very dissatisfied: Red

General awareness of rules & regulations
- MRS policies & rules are applied fairly & consistently
- Appropriate disciplinary action for breaches of rules
- Speed with which maintenance requests rectified