

FOCUS MONASH GOALS AND PRINCIPLES

Excellent
Discovery

International
Ambition

Enterprising
Respect

Openness

Inclusive
Service

WHAT WE DELIVER

Relevant information
resources

Conducive learning
and research
environments

Capability building for
learning and research

Enhanced Monash
University impact and
reputation

OBJECTIVES WE WILL PURSUE

Enhance the relevance of
information resources

Enhance the physical
library environment

Facilitate learning,
research and employability
skills development

Maximise the impact of
Monash research

Develop discovery and
access pathways to
information

Enhance the online library
environment

Enable effective research
practice for enhanced
impact

Contribute to scholarly
communication and debate

Deliver enriching public
programs and outreach

HOW WE WILL PREPARE OURSELVES

Build a contemporary
professional workforce

+

Improve the effectiveness of
our systems and processes

+

Promote our value to our
stakeholders

+

Demonstrate our industry
leadership

2018 ANNUAL PLAN: Summary of key initiatives and enhancements

Theme 1: Relevant information resources

Objective 1: Enhance the relevance of information resources

- a. Develop and implement the Library strategic collection development program, to ensure the collection best represents the education and research priorities of the University. (LE)
- b. Implement the new digitisation management system, Talis Aspire Digitised Content, for improved management of Part VB material. (LE)

Objective 2: Develop discovery and access pathways to information

- a. Review the Library's Search functionality to improve collection discoverability and implement recommended changes. (LI)
- b. Provide systems and practices to enable use of collections in new ways (e.g. text and data mining). (LI)

Enabler 1: Build a contemporary professional workforce

- a. Implement the 70:20:10 learning model for developing Library priority capabilities, including contemporary teaching and research practice and evidence-based decision making. (LE)
- b. Review and re-implement the staff induction program for new staff to understand and function effectively in the university environment. (LE)
- c. Review and enhance Library in-house staff development programs to strengthen the opportunities for learning on-the-job and from interactions with others. (LE)
- d. Develop a workforce plan to address Library professions of the future. (LI)

Theme 2: Conducive learning and research environments

Objective 1: Enhance the physical library environment

- a. Evaluate the Caulfield and Matheson Libraries' refurbishments against project objectives and implement recommended changes. (LI)
- b. Develop and implement refurbishment plans for the Hargrave-Andrew, Law, Peninsula and Pharmacy Libraries, to provide more contemporary and inclusive teaching and learning environments. (LI)
- c. Align library service models with the Clayton Horizons initiative to ensure evolving student demands and preferences are met. (UI)
- d. Improve the student:seat ratio in libraries, in particular to accommodate Scale and Focus student growth at the Clayton campus, by prioritising the review of space utilisation. (LE)
- e. Advance the interests of Library stakeholders through active engagement in the development and implementation of campus master plans. (UE)

Objective 2: Enhance the online library environment

- a. Adopt the most effective communication channels, techniques and tools to enhance service delivery to Library users (e.g. Moodle discussion forums, online chat, social media, Zoom). (LE)

Enabler 2: Improve the effectiveness of our systems and processes

- a. Review the feasibility of a customer relationship management software solution for the Library to enhance service delivery. (LI)

Theme 3: Capability building for learning and research

Objective 1: Facilitate learning, research and employability skills development

- a. Contribute to the University Digital Education Strategy, including the development and implementation of a digital literacy/skill development framework. (UI)
- b. Contribute and connect to University-wide initiatives, including Professions of the Future; Entrepreneurship, Employability and Work Experience, including Work Integrated Learning. (UI)
- c. Redevelop the Library's academic integrity modules to build staff and student capabilities in an increasingly digital context. (LE)
- d. Pilot the Library's Inclusive Teaching Toolkit for Library staff to enable them to articulate and promote the University's focus on inclusivity. (LI)

Objective 2: Enable effective research practice for enhanced impact

- a. Develop programs for researchers to develop their skills across the research lifecycle. (LE)
- b. Develop a suite of services and tools to enable researchers to utilise Library-managed data (e.g. API development, data visualisation, text mining). (LI)
- c. Establish a research community of practice to rapidly build capability across the University (e.g. Excel for Research, MatLab, NVivo, Python, R). (LI)

Enabler 3: Promote our value to our stakeholders

- a. Build on existing evidence-based communication strategies to promote the Library's value through targeted campaigns. (LE)

Theme 4: Enhanced Monash University impact and reputation

Objective 1: Maximise the impact of Monash research

- a. Develop and promote systems and practices that enable industry and international collaborators to discover, track and access Monash research (e.g. Altmetrics, figshare, Google Scholar, ORCID). (LE)
- b. Lead a review of the University's approach to Open Access, enabling Monash to meet its obligations and maximise the benefits. (LI)

Objective 2: Contribute to scholarly communication and debate

- a. Review the Monash University Publishing communications strategy to ensure maximum impact for publications. (LE)

Objective 3: Deliver enriching public programs and outreach

- a. Implement the Library's engagement strategy, including public programs, exhibitions and displays policies, to effectively build connections with the Monash and wider community. (LE)
- b. Adopt the most effective communication channels, techniques and tools for new audiences to better engage with Monash's research and special library collections (e.g. Monash Collections Online, fellowships). (LE)

Enabler 4: Demonstrate our industry leadership

- a. Identify the Library's new areas of industry leadership and promote these through targeted opportunities (e.g. hosting professional roundtables). (LI)
- b. Proactively participate in the leadership of consortial partnerships to re-envision the future (e.g. NLA, CAVAL, CAUL, ANDS). (LE)

Legend:
 UI = University led initiative
 UE = University led enhancement
 LI = Library led initiative
 LE = Library led enhancement