NUTRUTER YOUR HEALTHCARE LEADERSHIP POTENTIAL

If you’re working in, or would like to step up to middle and senior management roles in healthcare, our Master of Health Services Management ensures you have the skills and confidence needed to advance your career, and enhance your organisation.

Our course is designed for the specific needs of busy professionals within the healthcare system. Taught by some of Australia’s most senior and respected health care managers, and management and policy academics, our clinically relevant curriculum will develop your management capacities to complement your particular expertise. You’ll gain advanced skills and knowledge across health systems law, finance, clinical leadership and management, policy and service development and quality improvement.

Delivered through a combination of online learning and consecutive in-person block teaching days at the Alfred Hospital, our Master of Health Services Management provides the quality and recognition of a Monash postgraduate degree, with the flexibility required by working professionals. The combination of online and in-person education allows busy professionals to plan study around work and life commitments, whilst providing the collaboration, networking, and deep knowledge that results from face-to-face learning.

**In the Master of Health Services Management you will**
- Learn how to apply principles of management specific to healthcare organisations.
- Explore complex workplace management problems and problem-solving techniques.
- Develop epidemiological and statistical capabilities for evidence-based medicine, quality improvement and program evaluations.
- Advance your interpersonal, communication and leadership skills.

**Professional Recognition**
The Master of Health Services Management is accredited by the Royal Australasian College of Medical Administrators (RACMA) as satisfying Fellowship training requirements and the Australasian College of Health Services Management (ACHSM) for college entry and advancement purposes.

"This fascinating and highly relevant course gave me a solid grounding in all the important aspects of health services management, and challenged me in areas I thought I knew well as a senior clinician with over 35 years of experience. The breadth of content covered major challenges facing healthcare managers and provided the tools and knowledge to turn them into opportunities for success. The mixture of face-to-face and online learning was effective, engaging and flexible."

Professor George Braitberg
Executive Director of Quality, Strategy and Improvement, Royal Melbourne Hospital

**Course Structure**

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<tr>
<th>PART A</th>
<th>PART B</th>
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<td>Part A focuses on health services management (54 points)</td>
<td>Part B provides the opportunity to develop specialist knowledge and advanced skills in your area of interest (18 points)</td>
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You also have the option to exit early with a Graduate Certificate or Graduate Diploma in Health Services Management, provided you have met the qualification requirements. You may also commence with a Monash Graduate Certificate or Graduate Diploma in Health Services Management, which can be extended to a Masters degree at a later date to better suit your career and work commitments.

**Course code:** M6008  
**Delivery mode:** Multi-modal (domestic)  
On-campus (international)  
**Intakes:** February and July  
**Fees:** Refer to study.monash  
**Duration:** 1.5 years (full-time) or 3 years (part-time)
**OUR KEY AREAS OF EXPERTISE**

This course allows students to develop in-depth knowledge across key healthcare domains including:
- Financial issues in healthcare management
- Foundations of health policy
- Law for health systems
- Clinical leadership and management
- Understanding health systems
- Clinical governance and principles of healthcare quality improvement
- Case study in health services

**WHO SHOULD CONSIDER THIS COURSE?**

This program is suitable for anyone in the health services sector looking to step up to management, including but not limited to:
- Clinicians
- Nurses
- Allied health professionals
- Quality and governance professionals
- Insurers, indemnity and legal professionals
- Finance professionals

**CAREER OUTCOMES**

This course helps graduates follow healthcare career paths in:
- Senior and executive management positions in health services and community health organisations
- Clinical leadership positions
- Project management
- Quality management and improvement
- Policy reform
- Health insurance agencies
- Aged care and rehabilitation facilities
- Primary healthcare services
- State and Federal Government departments
- Public and private hospital settings
- Not for profit agencies
- Local Government agencies
- Divisions of general practice
- International agencies with a presence in public health
- Welfare agencies

**LEARN MORE**

For further information including entry requirements, fees and scholarships, visit [study.monash](http://study.monash)

Phone: +61 3 9903 0563
Email: pgradenq@monash.edu

**OUR COURSE CONVENOR**

Associate Professor Susannah Ahern is the Head of the Registry Science Unit and Course Coordinator of the Masters of Health Services Management Program. She has an MBBS (Hons), an MBA, Fellowship of the Royal Australasian College of Medical Administrators (FRACMA), and a PhD. She has worked in many senior health management roles including as the Director of Medical Services (Alfred Health), as the Medical Director of the Postgraduate Medical Council of Victoria (PMCV) and as the Executive Director Medical Services and Clinical Governance (Peninsula Health). Her academic interests are in health services research, clinical governance, clinical quality registries and quality improvement.

**“Since starting this course I have been given more responsibilities within our organisation. This qualification makes me marketable outside the pre-hospital care career and I have applied most of the skills and knowledge learned already, with great success.”**

Deon Brink
General Manager – Clinical Services, St John Ambulance WA

**“During the time I was studying, I successfully applied for a leadership position. Undertaking my degree has allowed me to apply the skills I have learn to a number of new initiatives and programs that we have set up and obtain funding for. In my current team leader role, I find I apply aspects of my studies every day from people management to quality improvement activities”**

Lisa Done
Physiotherapist