

Name: [Prescriber name]

Prescriber code: [Prescriber code]

AUGUST 2016 Performance Review (Confidential): Total Prescribing Errors

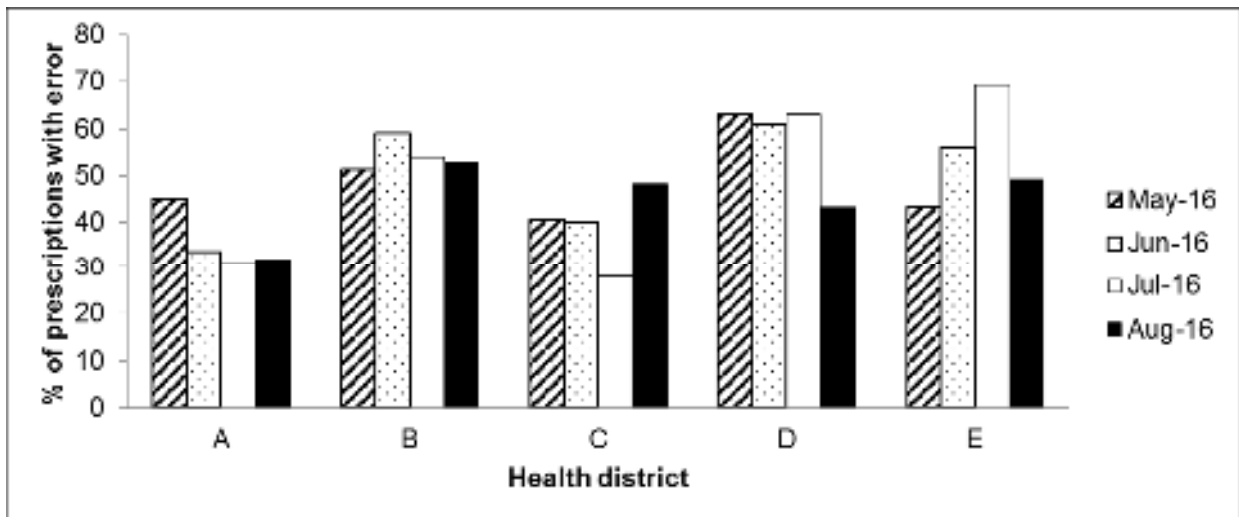
Dear prescriber,

A study on improving prescribing practices in Ministry of Health primary care clinics is being conducted since May 2012. Your prescriber code in this study is [prescriber code].

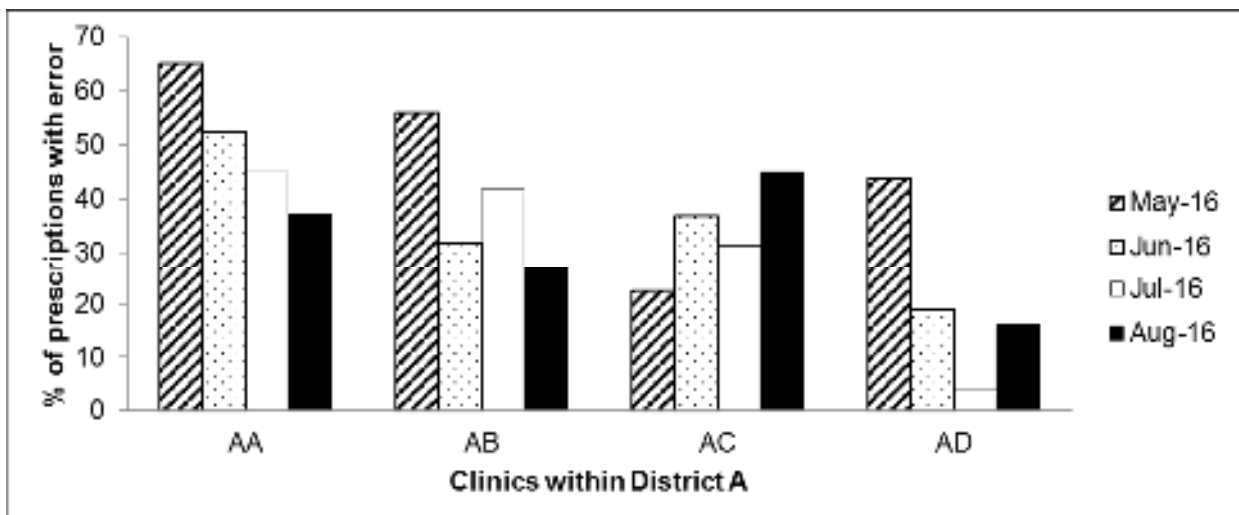
Results below are based on data collected, analysed, and interpreted by the researchers.

1. **Bar chart 1 (state level)** compares prescribing performance across health districts
2. **Bar chart 2 (district level)** compares performance across clinics within a district
3. **Bar chart 3 (clinic level)** shows performance of individual prescribers in a clinic
4. **Bar chart 4** shows the specific types of prescribing error for the state

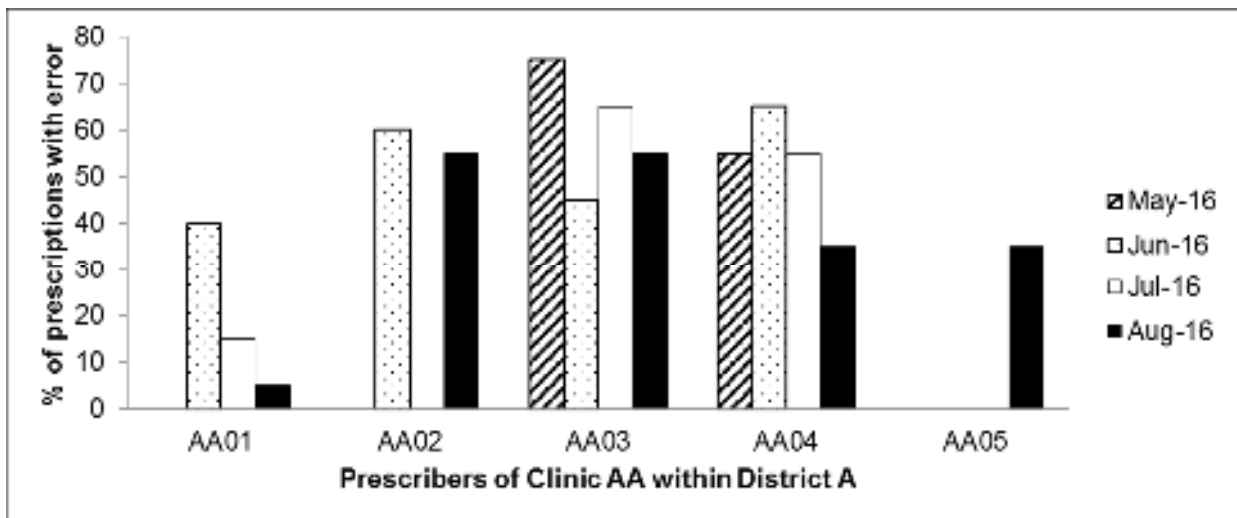
1. State level: across health districts



2. District level: across clinics within a health district



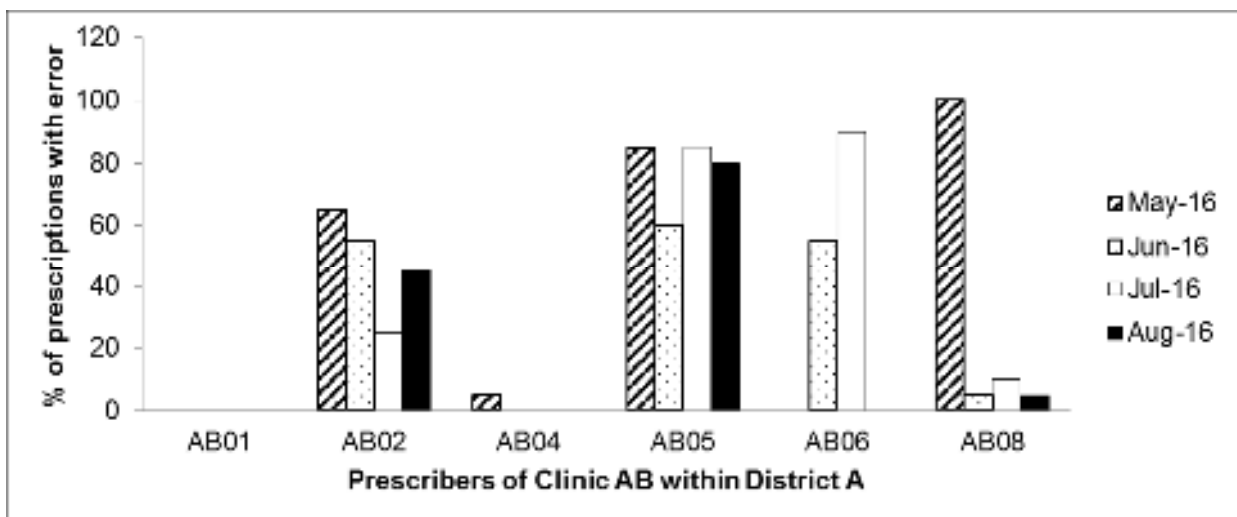
3. Clinic level: across prescribers of clinics within a health district



No data for AA01 in May.

No data for AA02 in May and July.

No data for AA05 in May, June, and July.

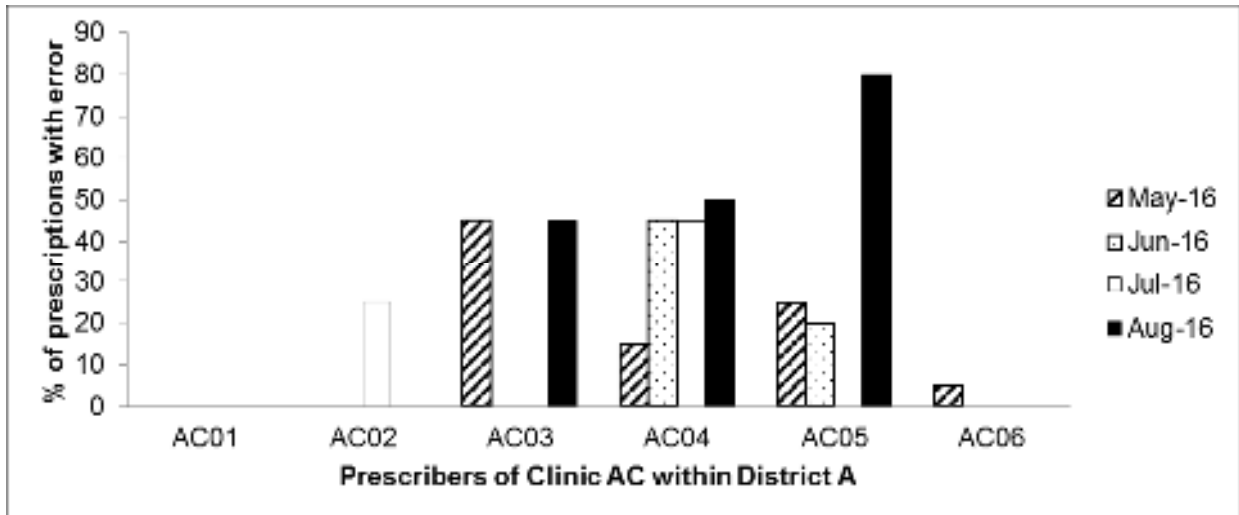


0% error for AB04 in August.

No data for AB01 from in May, June, July, and August.

No data for AB04 in June and July.

No data for AB06 in May and August.



0% error for AC01 in August.

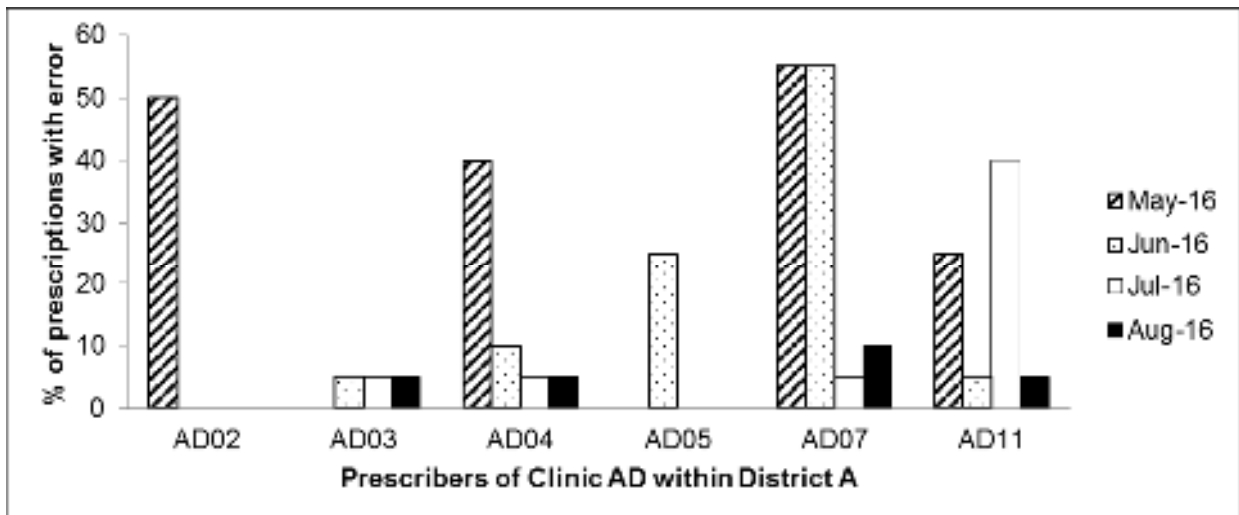
No data for AC01 in May, June, July.

No data for AC02 in May, June, August.

No data for AC03 in June.

No data for AC05 in July.

No data for AC06 in Jun, July, August.



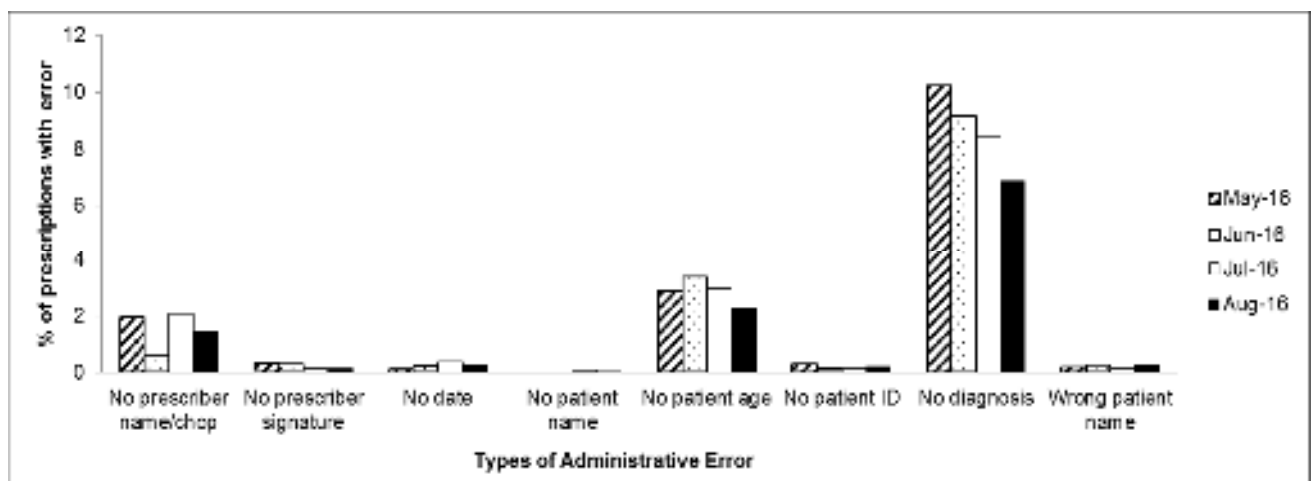
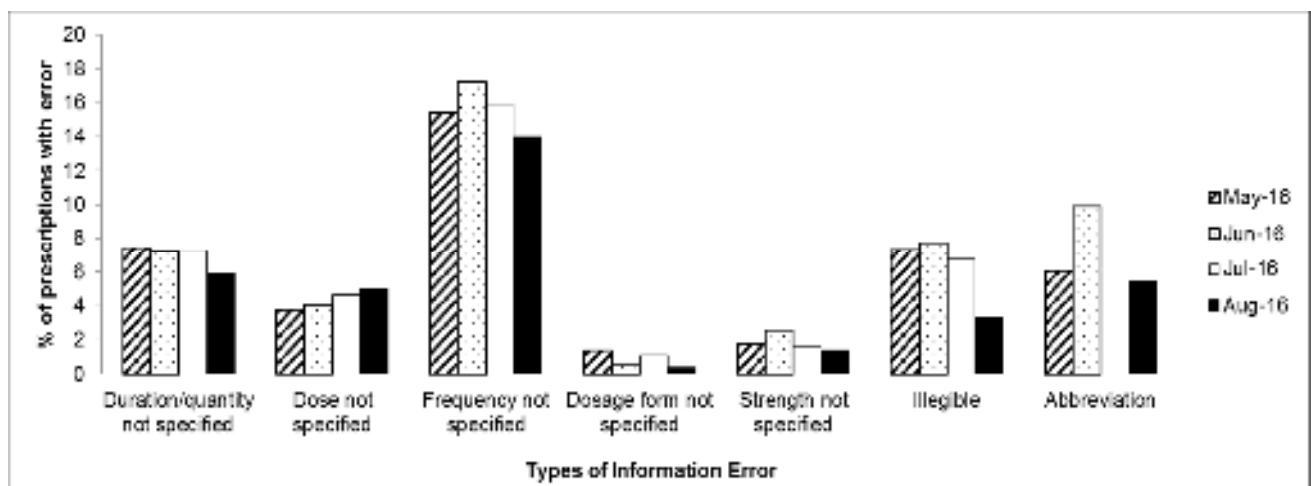
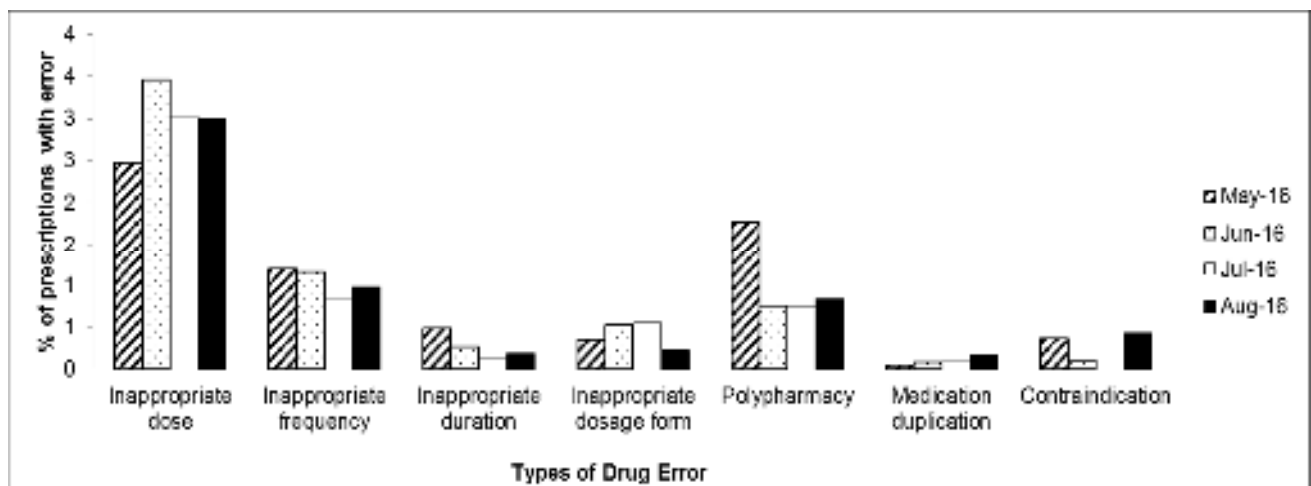
0% error for AD02 in June and July.

No data for AD02 in August.

No data for AD03 in May.

No data for AD05 in May, July, and August.

4. Specific types of prescribing error for each error subcategory



0% error for 'No patient name' in May and June.

Name: [Prescriber name]

Prescriber code: [Prescriber code]

Dear prescriber,

A study on improving prescribing practices in Ministry of Health primary care clinics is being conducted since May 2012. Based on the data collected, analysed, and interpreted by the researchers, your personal prescribing error rate and performance trend are as below.

State average prescribing error rate					35%
Your personal prescribing error rate*					30%
Drug error	0%	Administrative error	25%	Information error	5%

*Personal prescribing error rate includes drug, information, administrative, and other (not shown) error.

Based on your personal prescribing error rate above, your performance for August is:

Excellent (10%)		Well done. Your performance is excellent and your error rate is much lower (top 10%) than the state average. Please keep up the good work & we hope you will work toward a zero error rate.
Good (20%)	✓	Your performance is good and your error rate is lower than the state average (top 11-30%). Please improve on your performance & work toward a zero error rate.
Average (40%)		Your performance is average (middle 40%). You are recommended to further improve your prescribing practice.
Below average (20%)		Your performance is below average (bottom 11-30%). You are advised to take remedial measures immediately.
Poor (10%)		Your performance is poor (bottom 10%). Please rectify the situation urgently.

Based on your monthly prescribing error rates, your prescribing trend is shown below.

<input type="checkbox"/>	Your performance is consistently excellent.
<input type="checkbox"/>	Your performance is improving.
<input type="checkbox"/>	Your performance is worsening.
<input type="checkbox"/>	Your performance is consistently poor.
<input checked="" type="checkbox"/>	Your performance is erratic.

Yours sincerely,

Assistant State Health Director (Public Health)
Perak State Health Department

This is a computer-generated letter and no signature is required.