

Strengths

"A good team. They made sure I was alright, and always made sure I understood everything they talked about."

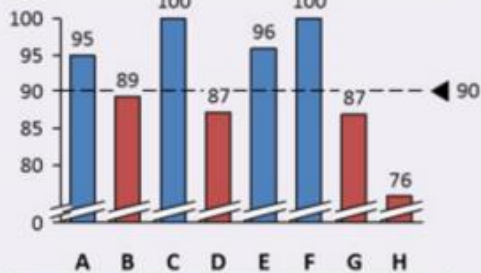
MD Communication Explained In An Understandable Way

Ways to Improve

"Sometimes the number of doctors coming in was over-whelming. Also, many times we could hear them talking when they were outside the room, and some of the comments about my condition were upsetting."

Medication Reconciliation

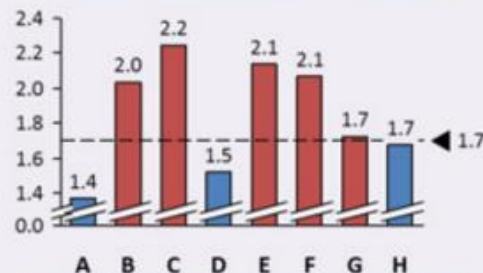
All Meds Reconciled Prior To D/C (Goal >90%)



Medication reconciliation is critical to make sure no home medications are forgotten

Phlebotomy

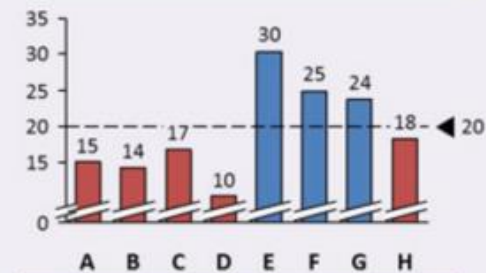
of Sticks Per Patient Per Day (Goal <1.7)



Reducing phlebotomy can streamline nursing and lab workflows, limit costs, and improve the patient experience

Discharge Before Noon

(Goal >20%)

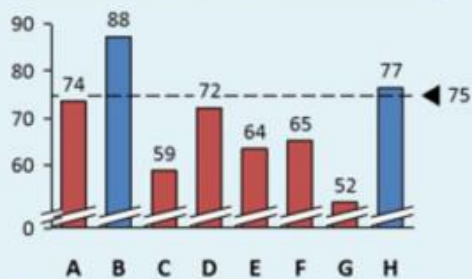


Discharging patients early helps with the flow of patients out of the PACU and the ER



High Quality AVS

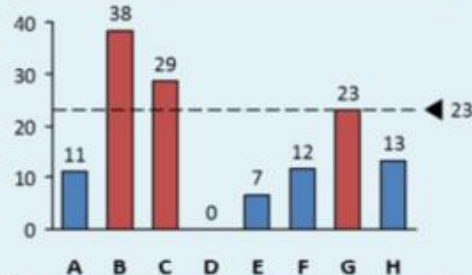
(Goal >75%)



After-Visit Summaries (AVS) help patients understand critical discharge instructions and medications

Telemetry Until Discharge

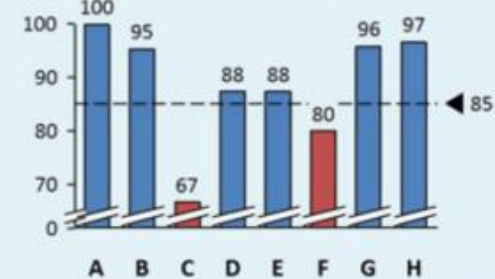
(Goal <23%)



Telemetry is real-time heart rhythm monitoring – it is not a "step down unit in a box"

Timely Discharge Summary

DC Summary Within 24 Hours (Goal >85%)



Timely DC Summaries are more accurate and provide vital information to the next providers

Medicine Team Dashboard

PAST 14 DAYS OF DATA
Data as of: 2/29/2016

Team Selection

All Teams A B C D Clear Selections

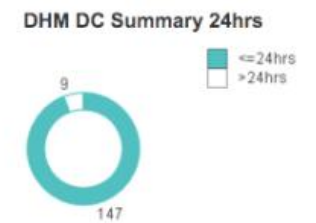
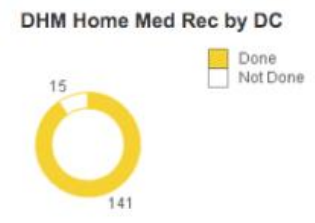
Discharge Mix Index



Team	Discharge Mix Index
C	95%
D	88%
A	81%
B	80%
_____	59%
_____	55%
_____	52%
_____	50%

Note: Control teams are masked

Close the Rings



Note: Patients discharged to hospice or deceased are not included on this page.