

Dear User,

Your request for 1 [windows 2008 R2 with IIS | windows 2008 R2 | Red Hat 6 linux] system has been completed. The details of it are as follows:

(Example)

msa-wv-web-01.msa.monash.edu.au

Alias: beta.msa.monash.edu.au

windows 2008 R2 with IIS

Please use your authcate account and password to gain administrator access to the system.

For windows, please use "monash\authcate" as your username.

For linux, please use **<insert login credentials>**.

Please store all non-system data onto the D drive (windows) or /srv (linux).

If you are running windows XP as your desktop, you will need to update the remote desktop software to the latest (v7.0). This can be found at the following link:

<http://www.microsoft.com/downloads/en/details.aspx?FamilyId=72158b4e-b527-45e4-af24-d02938a95683&displaylang=en>

You will also need to add/fix the Credential Support Security Provider (CredSSP) by clicking on the following link and installing it: <http://go.microsoft.com/?linkid=9758284>

It should be noted that development machines are subject to a six monthly lifecycle review, if no longer required they will be decommissioned. If required beyond six months a decision can be made at time of review whether to follow production system onboarding processes or agree on a date to decommission the server.

This server instance will be classified as a DEVELOPMENT server. This means that changes and tuning of service provisioning can take place as part of preparation for services to be provided via a production service. It also means no live services should be provided to customers until change and release procedures plus any further system building in line with these procedures have been completed to make that transition. As part of this process the following documentation needs to be completed:

- Solution design
- Signed off security plan incorporating correct data classification of user data
- Disaster Recovery plan

For further information regarding changing your servers classification, please consult your Service Design Package, which can be located at **<insert reference to SDP pack location>**.

The server will adhere to the following security patch cycle:

DEVELOPMENT (DEV): 12am – 6 am and 8am - 5 pm Friday following 2nd Tuesday of every month

Quality Assurance Testing (QAT): 12am – 6 am and 8 am - 5 pm Wednesday (5 days after DEV)

PRODUCTION (PROD): 12am – 6 am and 6 pm - 9 pm Wednesday (7 days after QAT)

If you have any questions regarding this system please contact the Service Desk extension 51777 (or (03) 990 51777 from outside campus).

Regards

Server and Storage Team

What constitutes a STD Hosted Server?

- 1) 1-2 vCPU
- 2) 4 - 8 GB RAM
- 3) Linux - 30GB / volume or Windows - 40GB C:\ for operating system
- 4) Linux - 20GB /srv volume or Windows - 20GB D:/ for user data
- 5) Nightly backup which enables us to roll back the virtual machine to 30 prior versions
- 6) Shares common resources with other hosted servers
- 7) Windows 2008 R2 with IIS, Windows 2008 R2, or, Red Hat 6 linux operating system