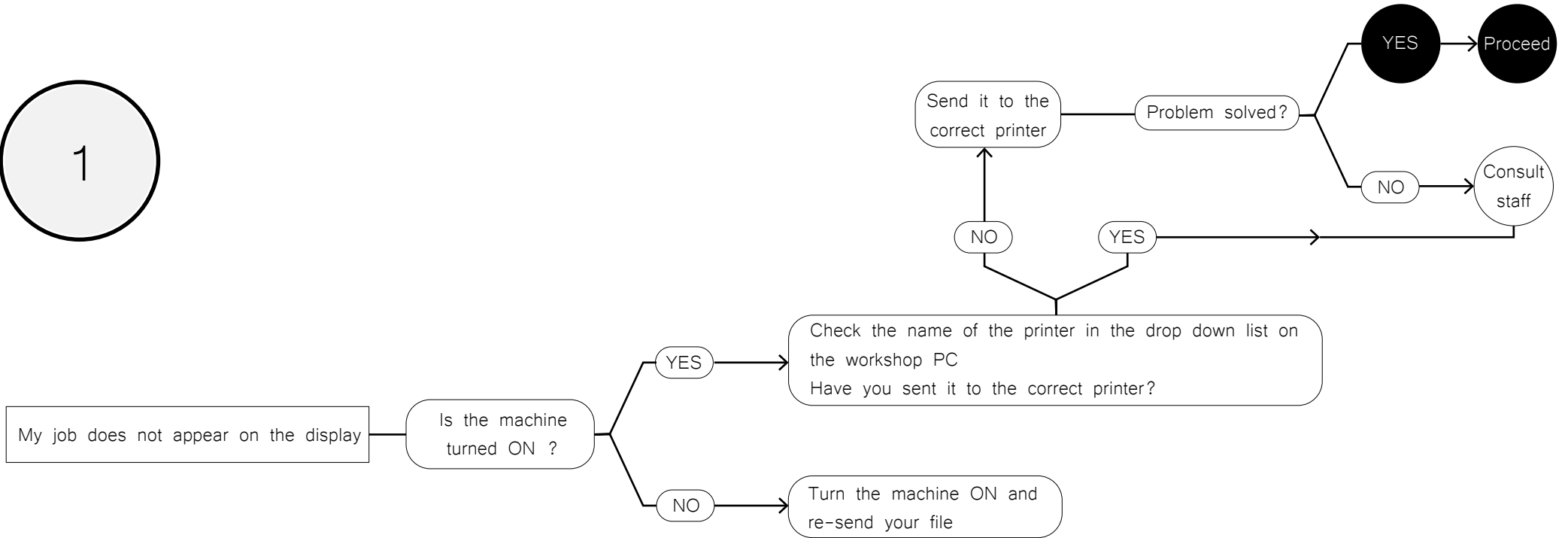


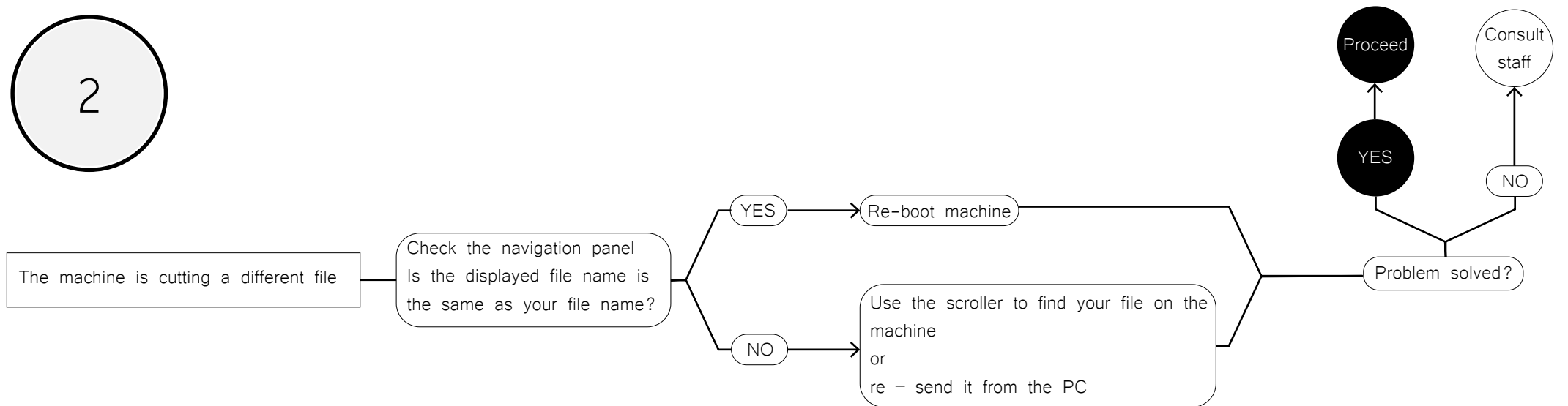
SECTION 9 : TROUBLESHOOTING

SECTION 9.1 : TROUBLESHOOTING

1



2



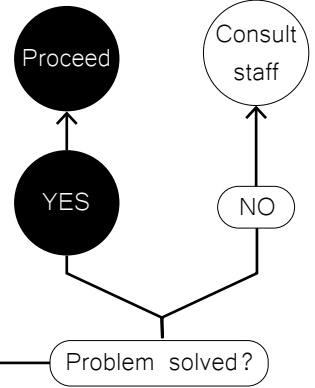
SECTION 9.1 : CONTINUED

3

The laser is continuously running left to right (at the top)
not cutting/ engraving/ etching

Go back to your illustrator file and check the following

1. Document colour mode is set to RGB (not CMYK or Grayscale)
2. The lineweight is 0.01 mm
3. The colour (of line work) is the correct RGB value for the action

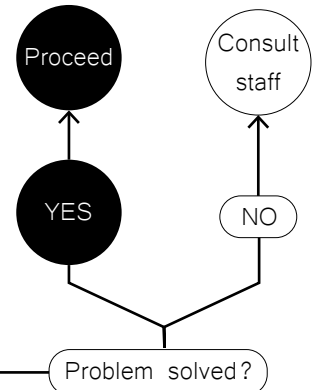


4

The laser is cutting through twice or multiple times

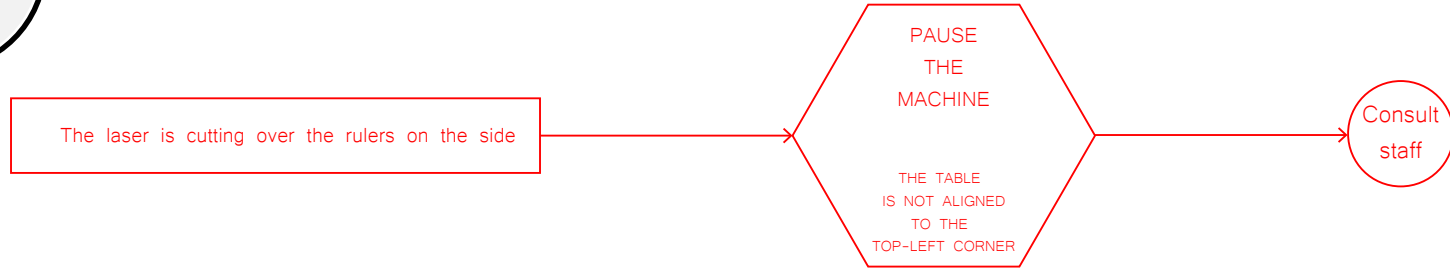
Go back to your illustrator file and check for linework with the exact same colour and line weight on top of each other (superimposed lines)

DELETE superimposed lines

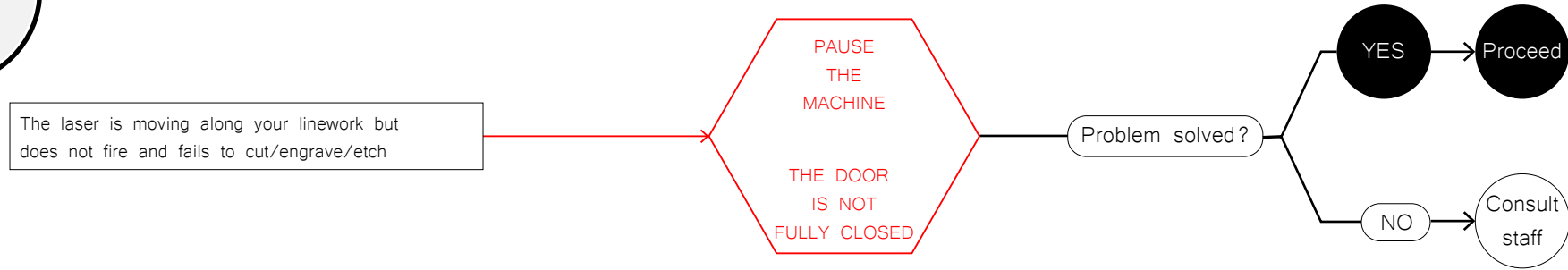


SECTION 9.1 : CONTINUED

5



6



SECTION 9.1 : CONTINUED

7

The laser is not cutting through my material

Go back to your illustrator file and check the following
1. Document colour mode is set to RGB (not CMYK or Grayscale)
2. The linewidth is 0.01 mm
3. The colour (of line work) is the correct RGB value for the action

Proceed

YES

NO

Problem solved?

Are you cutting a prohibited material such as MARINE PLY or MDF?

UNSURE

NO

PAUSE THE MACHINE

Consult staff